Join us Wednesday October 28th to Friday October 30th, 2015 for the ADR Institute of Canada’s AGM and National Conference.

In partnership with Canadian Corporate Counsel Association and our affiliate ADR Institute of Alberta.

**Keynote Speakers:**

- **The Honourable N. C. Wittmann,** Chief Justice, Court of Queen’s Bench of Alberta
- **Dennis Edney, QC,** most recently known for his role on the defence team of Omar Khadr
- **The Honourable Robert E. Wanner, BA, MA, MBA, Q.Med, RSW, RFM, MLA**
  Medicine Hat, Speaker of the Legislative Assembly of Alberta

**Calgary Westin Hotel, 320 4 Ave SW, Calgary, Alberta, T2P 2S6**
Team conflict can be a drain on productivity, or a spur to creative problem solving: Leadership actions play a pivotal role in the outcomes. This interactive session assists leaders and ADR professionals to develop practices and strategies for leading through conflict with clarity, understanding, and insight. Participants will explore a framework for coaching others through conflict. They will also learn to utilize clear analysis tools to understand complex interpersonal dynamics. Participants will be encouraged to utilize their own case studies for real world application of strategies and skills. This session focuses on providing tools and frameworks for helping leaders and teams through difficult conversations, team tension and conflict.

During this session, participants will:

- Learn to lead purposefully and effectively through group conflict
- Consider the impact of leadership style on staff conflict
- Learn a coaching model for leading through conflict or tensions
- Utilize tools for navigating difficult conversations
- Learn to reduce or eliminate negative conflict triangles
- Employ conflict analysis models to gain insight into team dynamics
- Learn from the stories and experiences of other participants

Trainer: Eric Stutzman
Eric is President of the ADR Institute of Manitoba, and has worked as a senior mediator, workplace conflict management consultant, trainer and lead negotiator for other organizations in various parts of Canada. He is currently the Director of ACHIEVE Training Centre where he leads a large team of more than 60 trainers and employees and provides the overall direction of the development and delivery of ACHIEVE’s workshops and consulting services.

Target Audience
This workshop is intended for ADR professionals, leaders, managers, human resource practitioners, and anyone wanting to expand their conflict resolution skills related to group conflict dynamics.

Schedule
8:00AM ——— Breakfast & Registration
9:00AM ——— Program
10:30AM-10:45AM ——— Refreshment Break
10:45AM-12:00PM ——— Program
12:00PM-1:00PM ——— Buffet Lunch
1:00PM-2:30PM ——— Program
2:30PM-2:45PM ——— Refreshment Break
2:45PM-4:00PM ——— Program (ends at 4pm)
Thursday October 29th, 1:00PM - Luncheon Keynote Address:  
The Honourable N.C. Wittmann, Chief Justice, Court of Queen's Bench of Alberta

Before his appointment to the Court of Appeal of Alberta in 1999, Justice Wittmann was a lawyer in private practice for over 30 years appearing before the courts in Ontario, Manitoba, Saskatchewan and British Columbia, as well as the Supreme Court of Canada and before many boards and administrative tribunals. He was a Fellow of the Canadian College of Construction Lawyers, and of the American College of Trial Lawyers, the Founding Chair of the Canadian Lawyers' Insurance Association, Chair of the Standards Advisory Board of the Canadian Institute of Chartered Accountants, President of the Canadian Bar Insurance Association and a Uniform Law Commissioner for Alberta. He served as a Bencher of the Law Society of Alberta from 1990 through 1997 and served as its President in 1996-97. He was also a board member of the Alberta Law Reform Institute from 1993 and its Chair until 2010 and was a Member of Council of the Canadian Superior Court Judges' Association. He was appointed Associate Chief Justice of the Court of Queen’s Bench of Alberta in 2005 and Chief Justice in 2009. At present, he serves as a Member of the Canadian Judicial Council and is currently a Vice Chair of its Judicial Conduct Committee since 2008. He has been a Canadian Football League arbitrator since 2006.

Friday October 30th, 8:20AM – Breakfast Keynote Address:  
The Honourable Robert E. Wanner, Speaker of the Legislative Assembly of Alberta

Robert Wanner started his career as a Social Worker with the Province of Alberta in Grande Prairie, Alberta, then worked for over 35 years in various senior management and executive level positions with the City of Medicine Hat where he also formed and operated a private mediation, conflict resolution and small property development business. Extensively involved in his community, Mr. Wanner has over 40 years of community service including acting as a Senator for the University of Calgary, a founding member and past president of the Gas City Former Employees Association, volunteer to the Salvation Army, the United Way, several community theatre organizations and was most recently the chair of a Family Care Clinic (FCC) Steering Committee. He is a founding member and from 2000 to 2015 was president of Canadians Reaching Out to the World’s Children Foundation (CARO), a foundation dedicated to improving the lives of vulnerable children in Medicine Hat and around the world.

In May 2015 he was elected to the Legislative Assembly of Alberta, representing the constituency of Medicine Hat and was elected Speaker in June, 2015. As Speaker he serves as chair of the Special Standing Committee on Members’ Services and as President of the Alberta branch of the Commonwealth Parliamentary Association.

Friday October 30th, 1:00PM - Luncheon Keynote Address:  
Dennis Edney, QC

Most notable for his role as Omar Khadr's defense lawyer.

Mr. Edney was born in Dundee, Scotland. Prior to moving to England in 1987 to study law, he had several careers, including playing professional soccer. He practices criminal and human rights law, including offences under the Anti-Terrorism Act. He was appointed by the Pentagon as a Foreign Attorney Consultant to Guantanamo Bay (2004 - 2011) to participate in the Military Commission trial process in defense of a young Canadian detainee, Mr. Omar Khadr. Mr. Edney is counsel in various reported cases, including landmark cases before the Supreme Court of Canada and the United States Supreme Court. In 2008 he was awarded the 2008 Canadian National Pro Bono Distinguished Service recognizing the significance of his commitment defending Mr. Khadr.

As a co-recipient of the 2008 National Pro Bono Award, Mr. Edney was honoured in the following passage: “The significance of [his] commitment is based not only on the tremendous energy, time and personal resources spent advocating on Mr. Khadr’s behalf, but also based on the complexity of the litigation, which was argued before Canadian and U.S. courts and military tribunals. [His] commitment in the face of potential personal repercussions of representing an unpopular case is a testament to the finest traditions of the legal profession. The fruits of [his] labour have not only increased access to justice for one individual but impacted human rights the world over.”

"Please note: All sessions, speakers and timing subject to change."
Session Materials will be distributed.

9:30 - 10:45

Commercial (Mount Royal)

- A -
Expert Witnesses in Arbitration
Moderator: Michael Schaffer, Partner, Dentons Canada LLP
J. Brian Casey, B.Ed, JD, LL.M, FCIArb, Bay Street Chambers;
Rob Koller, Partner, Financial Advisory, Deloitte;
Neal Moosomin, CPA, CA, CBV, Managing Director, FTI Consulting.

- B -
Powerful Potentials in Potential Situations
Josh M. Kelly, FCIArb, CA; C. D. M. Kelly International LLP;
Tim McJimmy, LLB, C.Arb, C.Med, McCartney ADR Inc.

- C -
Managing Disputes Involving Infants and Toddlers
Evelyn Wotherspoon, MSW, RSWL, Clinical Social Worker, Early Childhood Mental Health Consultant

- D -
Matrimonial Homes on Native Reserves
Ernest G. Tannis, B.A., LL.B., C.Med, AccFM (OA&M), Tannis Professional Corporation;
Mary Damianakis, MSW-MA, FMC IRF Certified.

1:00 - 2:00

Refreshment Break - Sponsored by DLA Piper (Canada) LLP

2:00

Mediation (Bonavista)

- A -
PowerUP YOUR PRACTICE: By Understanding, Choosing, and Using the Principles of Mediation
Kathleen J. Kelly, FCIArb, CA; C. D. M. Kelly International LLP;
Jim McJimmy, LLB, C.Arb, C.Med, McCartney ADR Inc.

- B -
De-escalating Potentially Violent Situations
Eric Stutzman, B.A., Director, Achieving Training Centre

- C -
Reforming the Family Justice System
Anita Dorczak, Ph.D, L.L.B., M.A., Westbrook Law and Mediation Centre

- D -
Measuring Up - What Role and Purpose Does Evaluation Play in an ADR Program?
Michael Scheidt, Manager, Dispute Resolution Alberta Municipal Affairs; Christine Macken, Hearing Commissioner, Alberta Energy regulator; Andy Rowe, PhD Economics, Director, ARCconomics Ltd.

12:00

The McGuigan Luncheon and Presentation of the McGuigan Awards of Excellence (12:30) - Sponsored by Borden Ladner Gervais LLP

1:00

Luncheon Keynote:
The Honourable N.C. Wittmann, Chief Justice, Court of Queen’s Bench Alberta.
"Judicial Dispute Resolution in the Court of Queen’s Bench of Alberta"
The Court has been conducting Judicial Dispute Resolution officially since 1996. The nature of Judicial Dispute Resolution has evolved significantly since then, but its objectives have not: to avoid the expense of a trial for the parties and to apply limited Court resources to effectively resolve disputes when requested by parties. The success rate of Judicial Dispute Resolution is hard to measure but they are undoubtedly popular. The Chief Justice will discuss the history, the present, and the future of Judicial Dispute Resolution in Alberta.

- A -
How to Enforce a Judgment and To Avoid Litigation
Stephen Andle, B.A., LL.B., C.Arb, Borden Ladner Gervais LLP
Michael Erorlie, C.Med, Arb, Practical Resolutions Inc.

- B -
Safety Screening in Separation and Divorce Mediation
Joanne Munro, C.Med, Silver Lining Mediation & Consulting Services;
Judith Lake, C.Med, bCom

- C -
Domestic Conflict & Divorce Mediation
Karen C. Feske, C.Med, FCDM, and early childhood, mental health consultant, Deines & Associates

- D -
Workplace Mediation: When does it work?- a perspective of a mediator
Mike Lang, B.A., LL.B., C.Med, AccFM

2:45

3:00

Court Intervention in Arbitral Disputes: Good, Bad or Ugly?
Moderator: Hon. Clifton D. O'Brien, QC
Bryan C. Duguid, Q.C., FCIArb, Firm Chairperson, Jensen Shaw Solomon Duguid Lawyers LLP
Janine Watson, TransCanada Energy Ltd.

Backroom: Decision Making in Arbitration
Facilitator: Paula Drouin, C.Med, ADR International Group Inc.
Joanne Munro, C.Med, Silver Lining Mediation & Consulting Services;
Judith Lake, C.Med, BCom

The outcomes of this session will be reviewed and compiled for presentation at the final session of the conference; giving us all the tools to go forward and Get People to Think of ADR First!

- A -
Aboriginal & Environmental Communities and Corporate Oil & Gas
Stephanie Amona, McCarthy Tetrault LLP; Wally Braut, Gowling LLP; & Tom Ignatieff, Oiler, Huskin & Harcourt LLP

This panel will discuss the Alberta Energy regulator and ADR: Challenges and Opportunities; Aboriginal Consent: An Emerging Principle and its Impacts on Industry-Aboriginal relations; the BC Environmental Appeal Board and ‘Hot Button’ Energy Issues; and the Nuxneen Water Licence Decision.

- B -
Building Bridges in Alberta

- C -
Take Charge of the Tough Talks - Suzanne Petryshyn, MA, C.Med, Brain Jaks Inc.

- D -
Native Counselling Services of Alberta 45 years of Social Justice
Colin Campbell, Native Counselling Services of Alberta
Robyn Scott, Native Counselling Services of Alberta

3:45

- E -
Grand Ballroom

Aboriginal TALKS

ADR TALKS

ADR Talks are modeled after the popular TED Talks format. Selected presenters will share their big ideas for the ADR sector within a period of 10 to 12 minutes each.

- Parenting by Text
- Mike Lund, C.Med, Canada Revenue Agency

- The Art & Science of Pension Mediation
- Art Kaplan, Q.Med, Koskie Minsky LLP

- Building Bridges in Alberta

- Parenting by Text
- Mike Lund, C.Med, Canada Revenue Agency

- The Art & Science of Pension Mediation
- Art Kaplan, Q.Med, Koskie Minsky LLP

- Building Bridges in Alberta
Session Materials will be available
8:00am - Registration & Breakfast - Sponsored by FT Consulting
8:20am - Keynote address: The Honourable Robert E. Wanner, BA, MA, MBA, Q.Med, RSII, RFM, M.I.Medicine Hat, Speaker of the Legislative Assembly of Alberta
8:45am - Breakout session of your choice. Choose one session from each of the four concurrent streams per time period.

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<tr>
<th>Commercial (Mount Royal)</th>
<th>Mediation (Bonavista)</th>
<th>Workplace (Eau Claire - lower level)</th>
<th>Special Interest (Bow Valley - lower level)</th>
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<td>Dispute Resolution Boards (DRB) in Canada</td>
<td>Humour as an Essential Communication Skill</td>
<td>Understanding the Challenges of Workplace Bullying (WPB)</td>
<td>Best Practices &amp; Challenges in International and International Mediation: The Experience of the Aga Khan Conciliation &amp; Arbitration Board (CAB)</td>
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<td>Gerald McInery, P.Eng., M.A.Sc., M.Eng, C.Med, DRBF Representative for Canada, Senior Consultant with Revay John G. Davies, B.Arch, C.Arb, FCDBI This presentation will discuss the concerns facing the creation, operation, costs, rate of success, and current use of DRBs on construction projects in Canada. Learn how DRBs assist parties in resolving differences in a proactive, ‘real time’ dispute resolution process during the course of infrastructure projects in Canada.</td>
<td>Derek Wilkins, ZEUS Communication Consulting Florence Lys, C.Med, RMII, IMI, PMAST Coordinator During this fast paced interactive session participants will learn the skill of using humour in their personal and professional communication. Used properly, these skills can be applied to reduce tension, to secure and retain clients, to enhance workplace relationships, or even used within the mediation itself. The capacity to use humour appropriately can produce a positive impact that can be learned and, once understood, will give you an added, valuable communication tool (if not irresistible charm).</td>
<td>Pot Fennis, MSW, RSII, M.Sc., P.H.D, Partner, Janus Associates Psychological Services Danielle Forsh, MSc, RPsych, Wooloo Inc., Partner, -Identifying targets’ experiences of WPB and additional challenges faced when navigating multiple systems for support. Using case examples to focus on understanding where the line is between bullying, conflict, tough management. Providing practical tools to increase happiness at work, manage stress, and motivate employees.</td>
<td>Karim Sunden, Chairman, National CABC Shaizoo Damp, Member of the Regional CABC for the Prairies The Aga Khan Conciliation and Arbitration Board for Canada regularly handles interprovincial and international cases in family and commercial matters. This presentation will highlight best practices and challenges that the CAB faces when mediating amongst parties who live in different provinces or diverse countries such as the United States, United Kingdom, India and Kenya.</td>
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9:45 - 10:15

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<tr>
<td><strong>A Multi-disciplinary Approach to Working with Business Families</strong></td>
<td><strong>The Great Med-Arb Debate: Flexibility + Finality, or A Hybrid Trap?</strong></td>
<td><strong>Developing and Implementing a Respectful Workplace Policy with Built-In Dispute Resolution to Prevent and Manage Conflict</strong></td>
<td><strong>CHOICES: Guide Your Client to the Ideal Forum</strong></td>
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<td>Russell Balsh, O.CC, FEA, Managing Director of IFA Gregory Senda, FEA, Peterson &amp; Purvis LLP Dawn Schooler, M.A, R.C.C., FEA, Director of Jericho Counselling Clinic A whole-system approach is essential when working with family businesses and a multi-disciplinary advising team benefits everyone involved. Broaden your perspective and expand your understanding of the family enterprise system to ensure the advice you give is compatible with the other advisors, the wishes of the family and the strategic direction of the enterprise.</td>
<td>Moderator: Michael Dias, C.Med, C.Arb, M.A, Dispute Resolution Resolution, M.A., David McCutcheon, LL.B., C.Arb Michael Erdle, C.Med, C.Arb, Roy McCraith, Q.H.C, Q.Med Med-Arb combines well-established processes for conflict resolution into one hybrid process. It offers parties both the ability to obtain a definite resolution of a particular dispute; and the flexibility to pursue consensual settlement prior to or during binding arbitration. This panel will stimulate thinking about the Med-Arb process, its advantages and limitations; probe the questions that dispute resolution professionals should explore with their clients when Med-Arb is considered; and discuss the ethical and professional standards.</td>
<td>Chuck Smith, CHRP, Q.Med, Sr. Human Resources Advisor, Syncrude Canada Ltd. Andrew Butt, C.Med, TRIAD Conflict Management and Consulting Many employers hope to provide employees with a positive work environment, and each employee should be expected to contribute to that environment. Learn where to find the tools and how to develop a document that can be used to create and maintain a respectful workplace.</td>
<td>Michelle L. Simpson, JD, C.Med, C.Arb This presentation will provide tools for participants for that initial complex conversation with clients about what Dispute Resolution options might be best for their situation. Actual role-players will demonstrate various types of issues/conversations and will “freeze” in the moment to allow the audience to analyze and discuss what to say next and the impact it may have on the party.</td>
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<td><strong>Drafting Effective Settlement Agreements</strong></td>
<td><strong>The Great Med-Arb Debate: Flexibility + Finality, or A Hybrid Trap?</strong></td>
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<td>Moderator: Thierry Bentahila, LL.B., EPLD, C.Med, Bentahila, presentation on the role of the mediator and the process of seeking to bring about a settlement and the importance of using a mediation process to establish trust; and Best Practices for enhancing trust; and Best Practices for enhancing trust; and Best Practices for enhancing trust; and Best Practices for enhancing trust.</td>
<td><strong>The Great Med-Arb Debate: Flexibility + Finality, or A Hybrid Trap?</strong></td>
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<td>Marjorie Murowec, C.Med, C.Arb, Wolff, Co-Recipient, Workplace Fairness Alberta Michelle Phaneuf, P.Eng, C.Med, Co-Recipient, Workplace Fairness Alberta Why would an organization want or need an Ombuds office? Is it too expensive? Why bother? If you are not outwardly facing the public, like a bank? How can you involve employees in the conflict management process? What end can the Ombuds office be an important piece of the conflict management system for organizations of all sizes?</td>
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<td><strong>When The Honeymoon is Over</strong></td>
<td><strong>Strengthening Trust in Your Mediations</strong></td>
<td><strong>Managing Conflict in Organizations: A Cross-Country Perspective</strong></td>
<td><strong>Best Practices in ADR Training</strong></td>
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<td>Moderator: P. David McCutcheon, C.Arb, Dentons Canada LLP Barbara L. Morton, CA, CPA, CBV, Ernst &amp; Young LLP Melissa N. Burkett, Dolok, Hoskin &amp; Harcourt LLP Two businesses sign a supply agreement that includes an arbitration clause. Almost immediately a large shipment is sent back as allegedly defective, and payment is withheld. The goods are mostly not defective but the buyer’s business has shrunk and it wants to avoid the purchase. The seller invokes the arbitration clause, but the buyer challenges it in court and refuses to participate in the arbitration. What can the seller do to obtain what the parties bargained for: an efficient, low cost, private dispute resolution process?</td>
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<td>Moderator: Daryl Wilkins, Leader of DR Development, Alberta Justice and Solicitor General; Loretta Richens, Leader, Dispute Resolution Delivery, Resolution and Court Administration Services; Alberta Justice and Solicitor General; Gina Alexander, C.Med, ADR, Director, Dispute Resolution Office, Government of Saskatchewan; Patricia Elliott, Program/Policy Analyst, Family Justice Services Division; BC Ministry of Justice; Michael Willson, B.A. (Adv.), LL.B. Senior Support Determination Officer, Manitoba Child Support Resolution Service Learn of recent efforts by Western Provinces to improve collaboration and advance learning from each province's experiences as it relates to the development and delivery of court-connected ADR programs. A summary of Civil and Family court-connected ADR programs available in Manitoba, Saskatchewan, Alberta and British Columbia. Questions welcome.</td>
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<td>- <strong>Moderator</strong>: Stacie Habershon, C.Med, C.Arb, Munn Conflict Resolution Consulting - <strong>Panelists</strong>: (2 \ H) - 2 F -</td>
<td><strong>Managing Conflict in Organizations: A Cross-Country Perspective</strong></td>
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<td><strong>Promoting ADR: How to Get People to Think of ADR First!</strong></td>
<td><strong>Investigating Who is WPB: A Comparative Look at WPB</strong></td>
<td><strong>Managing Conflict in Organizations: A Cross-Country Perspective</strong></td>
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<td>Jim McCartney, LL.B., C.Arb, C.Med, McCartney ADR Inc. Our expert panelists bring a wealth of experience in workplace, human rights and criminal law. They will discuss what to say next and the impact it may have on the party.</td>
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- **K** = Final Plenary and Refreshments (Grand Ballroom) - Sponsored by McCarthy Tétrault LLP
- **Notice** = Paperless Conference: you are encouraged to bring your e-reader/EPD to access any available documents.
**REGISTRATION RATES**

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<td><strong>FULL TWO-DAY CONFERENCE</strong></td>
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<td>Members: ADRIC ☐ CCCA ☐</td>
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<tr>
<td>Non Members</td>
<td>$450.00</td>
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<td>Student rate not available</td>
<td>N/A</td>
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<td><strong>COCKTAIL RECEPTION ONLY</strong></td>
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<td>October 29, 2015 5:30pm</td>
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<td>If registering for Full Conference or Thursday only, this is included.</td>
<td>$75</td>
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**MEAL PREFERENCE:**

- Regular
- Vegetarian
- Gluten Free
- Non Dairy

**ADD 5% GST**

GST Registration #125294660

**LIST OF ATTENDEES:**

Do you agree to have your name and contact information on a distribution list for conference attendees?

- [ ] I Agree
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