

ADRIC 2015

Big Sky; Big Ideas in ADR

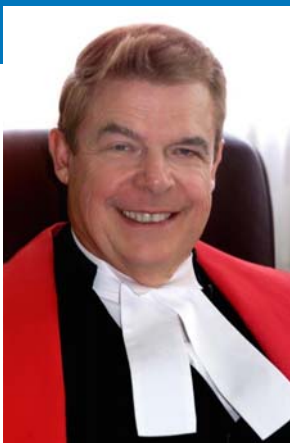
Calgary, Canada



Join us **Wednesday October 28th** to **Friday October 30th**, 2015 for the ADR Institute of Canada's **AGM** and **National Conference**.

In partnership with Canadian Corporate Counsel Association and our affiliate ADR Institute of Alberta.

Keynote Speakers:



The Honourable N. C. Wittmann,
Chief Justice, Court of
Queen's Bench of Alberta



Dennis Edney, QC,
most recently known for his
role on the defence team of
Omar Khadr



**The Honourable
Robert E. Wanner, BA, MA, MBA,**
Q.Med, RSW, RFM, MLA
Medicine Hat, Speaker of the
Legislative Assembly of Alberta

Calgary Westin Hotel, 320 4 Ave SW, Calgary, Alberta, T2P 2S6

ADRIC 2015 Conference and Pre-Conference

- Earn CPD accreditations from Canadian Law Societies
- Earn up to 39 ADRIC CEE points • Visit www.adrcanada.ca for details

Wednesday October 28, Full-Day Pre-Conference Workshop:

LEADING THROUGH CONFLICT – TOOLS FOR LEADERS AND ADR PROFESSIONALS

CPD ACCREDITATIONS PENDING FROM
CANADIAN LAW SOCIETIES.
EARN UP TO 11 ADRIC CEE POINTS

Team conflict can be a drain on productivity, or a spur to creative problem solving: Leadership actions play a pivotal role in the outcomes. This interactive session assists leaders and ADR professionals to develop practices and strategies for leading through conflict with clarity, understanding, and insight. Participants will explore a framework for coaching others through conflict. They will also learn to utilize clear analysis tools to understand complex interpersonal dynamics. Participants will be encouraged to utilize their own case studies for real world application of strategies and skills. This session focuses on providing tools and frameworks for helping leaders and teams through difficult conversations, team tension and conflict.

During this session, participants will:

- Learn to lead purposefully and effectively through group conflict
- Consider the impact of leadership style on staff conflict
- Learn a coaching model for leading through conflict or tensions
- Utilize tools for navigating difficult conversations
- Learn to reduce or eliminate negative conflict triangles
- Employ conflict analysis models to gain insight into team dynamics
- Learn from the stories and experiences of other participants

Trainer: Eric Stutzman

Eric is President of the ADR Institute of Manitoba, and has worked as a senior mediator, workplace

conflict management consultant, trainer and lead negotiator for other organizations in various parts of Canada. He is currently the Director of ACHIEVE Training Centre where he leads a large team of more than 60 trainers and employees and provides the overall direction of the development and delivery of ACHIEVE's workshops and consulting services.

Target Audience

This workshop is intended for ADR professionals, leaders, managers, human resource practitioners, and anyone wanting to expand their conflict resolution skills related to group conflict dynamics.



Schedule

8:00AM	Breakfast & Registration
9:00AM	Program
10:30AM-10:45AM	Refreshment Break
10:45AM-12:00PM	Program
12:00PM-1:00PM	Buffet Lunch
1:00PM-2:30PM	Program
2:30PM-2:45PM	Refreshment Break
2:45PM-4:00PM	Program (ends at 4pm)

On-line Conference Recordings Site

ADRIC has a number of important sessions recorded from our previous Annual National Conferences available online, for viewing at your convenience. Outstanding sessions on key topics by acclaimed speakers including our keynote speakers. Choose individual session recordings, or purchase combined packages at special discounts. Earn CPD credits from law societies across Canada. Order today to add to your personal or firm resource centre!

The ADRIC 2013 Videos are now available free of charge! Visit adrcanada.scholarlab.ca and use coupon code ADRIC2013 at checkout!



Earn CPD credits from law societies across Canada

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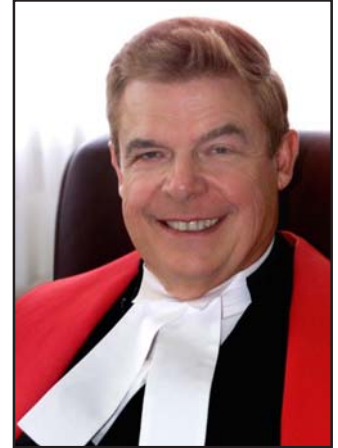
Five Streams of Topics including Commercial, Mediation, Family, Workplace and Special Interest!

Thursday October 29th, 1:00PM - Luncheon Keynote Address:
**The Honourable N.C. Wittmann, Chief Justice,
Court of Queen's Bench of Alberta**

Notice: Paperless Conference, you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.

Before his appointment to the Court of Appeal of Alberta in 1999, Justice Wittmann was a lawyer in private practice for over 30 years appearing before the courts in Ontario, Manitoba, Saskatchewan and British Columbia, as well as the Supreme Court of Canada and before many boards and administrative tribunals. He was a Fellow of the Canadian College of Construction Lawyers, and of the American College of Trial Lawyers, the Founding Chair of the Canadian Lawyers' Insurance Association, Chair of the Standards Advisory Board of the Canadian Institute of Chartered Accountants, President of the Canadian Bar Insurance Association and a Uniform Law Commissioner for Alberta. He served as a

Bench of the Law Society of Alberta from 1990 through 1997 and served as its President in 1996-97. He was also a board member of the Alberta Law Reform Institute from 1993 and its Chair until 2010 and was a Member of Council of the Canadian Superior Court Judges' Association. He was appointed Associate Chief Justice of the Court of Queen's Bench of Alberta in 2005 and Chief Justice in 2009. At present, he serves as a Member of the Canadian Judicial Council and is currently a Vice Chair of its Judicial Conduct Committee since 2008. He has been a Canadian Football League arbitrator since 2006.



Friday October 30th, 8:20AM – Breakfast Keynote Address:
The Honourable Robert E. Wanner, Speaker of the Legislative Assembly of Alberta



Robert Wanner started his career as a Social Worker with the Province of Alberta in Grande Prairie, Alberta, then worked for over 35 years in various senior management and executive level positions with the City of Medicine Hat where he also formed and operated a private mediation, conflict resolution and small property development business.

Extensively involved in his community, Mr. Wanner has over 40 years of community service including acting as a Senator for the University of Calgary, a founding member and past president of the Gas City Former Employees Association, volunteer to the Salvation Army, the United Way, several community theatre organizations and was most recently the

chair of a Family Care Clinic (FCC) Steering Committee. He is a founding member and from 2000 to 2015 was president of Canadians Reaching Out to the World's Children Foundation (CARO), a foundation dedicated to improving the lives of vulnerable children in Medicine Hat and around the world.

In May 2015 he was elected to the Legislative Assembly of Alberta, representing the constituency of Medicine Hat and was elected Speaker in June, 2015. As Speaker he serves as chair of the Special Standing Committee on Members' Services and as President of the Alberta branch of the Commonwealth Parliamentary Association.

Friday October 30th, 1:00PM - Luncheon Keynote Address:
Dennis Edney, QC

Most notable for his role as Omar Khadr's defense lawyer.

Mr. Edney was born in Dundee, Scotland. Prior to moving to England in 1987 to study law, he had several careers, including playing professional soccer. He practices criminal and human rights law, including offences under the Anti-Terrorism Act. He was appointed by the Pentagon as a Foreign Attorney Consultant to Guantanamo Bay (2004 - 2011) to participate in the Military Commission trial process in defense of a young Canadian detainee, Mr. Omar Khadr. Mr. Edney is counsel in various reported cases, including landmark cases before the Supreme Court of Canada and the United States Supreme Court. In 2008 he was awarded the 2008 Canadian National Pro Bono Distinguished Service recognizing the

significance of his commitment defending Mr. Khadr.

As a co-recipient of the 2008 National Pro Bono Award, Mr. Edney was honoured in the following passage: "The significance of [his] commitment is based not only on the tremendous energy, time and personal resources spent advocating on Mr. Khadr's behalf, but also based on the complexity of the litigation, which was argued before Canadian and U.S. courts and military tribunals. [His] commitment in the face of potential personal repercussions of representing an unpopular case is a testament to the finest traditions of the legal profession. The fruits of [his] labour have not only increased access to justice for one individual but impacted human rights the world over."



"Please note: All sessions, speakers and timing subject to change."

ADRIC 2015: Big Sky; Big Ideas in ADR - Thursday October 29

Please note: All sessions, speakers and timing subject to change.

8:00am - Registration & Breakfast - *Sponsored by Jensen Shawa Solomon Duguid Hawkes LLP*

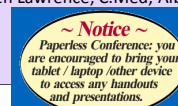
8:30am - ADR Institute of Canada Annual General Meeting (all welcome to attend)

9:00am - Announcement: **M. Scott Siemens**, C.Med, B.Comm, FICB, President, ADR Institute of Canada.

9:20am - Welcome: **M. Scott Siemens**, C.Med, B.Comm, FICB, President, ADR Institute of Canada; and **Stan Galbraith**, President, ADR Institute of Alberta.

9:30am - Breakout session of your choice. Choose one session from each of the four concurrent streams per time period.

9:30 - 10:45	Commercial (Mount Royal)	Mediation (Bonavista)	Family (Friday: Workplace) (Eau Claire - lower level)	Special Interest (Bow Valley - lower level)
	- 1 A -	- 2 A -	- 3 A -	- 4 A -
	Expert Witnesses in Arbitration	POWER UP YOUR PRACTICE: By Understanding, Choosing, and Using the Principles of Mediation	Managing Disputes Involving Infants and Toddlers	Matrimonial Homes on Native Reserves
	<p>Moderator: Michael Schafner, Partner, Dentons Canada LLP;</p> <p>J. Brian Casey, B.Eng, JD, LL.M, FCI Arb, Bay Street Chambers;</p> <p>Rob Koller, Partner, Financial Advisory, Deloitte;</p> <p>Neal Mizrahi, CPA, CA, CBV, Managing Director, FTI Consulting.</p> <p>Recently, there have been a number of pronouncements by various courts concerning the duties and role of expert witnesses. This panel consisting of two leading experts and one of Canada's best known arbitrators will discuss these decisions and the extent to which the role of experts in international and domestic arbitrations may differ from court proceedings.</p>	<p>Kathleen J. Kelly, FCI Arb, C.Arb, C.Med, Kelly International Settlement Services Inc.</p> <p>Jim McCartney, LL.B, C.Arb, C.Med, McCartney ADR Inc.</p> <p>This session is for novice and experienced mediators alike, as well as all levels of counsel, and parties, preparing for and appearing at mediation.</p> <p>Mediation has been around for millennia. Currently from a purist perspective there are four recognized models of conducting mediation. There are many methods and practices and more are being named without recourse to or recognition of those that already exist. That begs the question: Are they different methods; or, are they marketing statements made to differentiate one's practice? The Panel will walk you through the four "Models" of mediation and introduce how different practices and methods are used to assist parties to arrive at agreement.</p>	<p>Evelyn Wotherspoon, MSW, RSW, Clinical Social Worker, Early Childhood Mental Health Consultant</p> <p>This workshop will provide dispute resolution professionals with some practical tools to help parents identify the interests of their infants and toddlers when they are constructing a parenting plan. Participants will learn how to help parents identify the child's interests in concrete and measureable terms using standardized measures of child well-being.</p>	<p>Ernest G. Tannis, B.A., LL.B., C.Med, AccFM (OAFM), Tannis Professional Corporation;</p> <p>Mary Damianakis, MSW-MPA, FMC IMI Certified.</p> <p>This serious legislation is under the radar of most people, yet it affects over one million native persons in over 635 first nations and brings in every provincial and territorial court in Canada. Learn the traditional ADR recommendations and other ideas to develop rosters of professionals in all provinces. This should be of vital interest to ADRC members across the nation.</p>
10:45	Refreshment Break - <i>Sponsored by DLA Piper (Canada) LLP</i>			
11:00 - 12:00	- 1 B -	- 2 B -	- 3 B -	- 4 B -
	How to Ensure Arbitration is Not Just Private Litigation	De-escalating Potentially Violent Situations™	Elder Mediation: 21st Century Approach to Family Conflict with Age Related Issues	ODR: Cross-Border, International and Domestic: Promising or Problematic?
	<p>Stephen Antle, B.A., LL.B., C.Arb, Borden Ladner Gervais LLP;</p> <p>Michael Erdle, C.Med, C.Arb, Practical Resolutions Inc.</p> <p>Arbitration has many potential advantages over litigation. But too often those advantages are not realized, and arbitration is nothing more than private litigation. Learn how to think outside the litigation box - in drafting arbitration agreements, choosing an arbitrator and shaping and conducting the arbitration.</p>	<p>Eric Stutzman, B.A., Director, Achieve Training Centre</p> <p>Learn how to de-escalate potentially violent situations in a mediation. Explore how anger and violence interplay, including opportunities for self-assessment of personal styles. Participants will develop a clear understanding of how to assess the potential for violence and respond with a diverse set of interpersonal tools and strategies designed to defuse potentially violent situations.</p>	<p>Anita Dorczak, Ph.D, LL.B., M.A., Westbrook Law and Mediation Centre</p> <p>This session will present a new concept of elder mediation. It will explore the unique nature of elder mediation, its goals and typical issues. The skill set of a good elder mediator will be discussed along with the ethical principles which ensure the preservation of dignity and self-determination of the parties.</p>	<p>Erika Deines, BA, C.Med, PGCNL, Deines & Associates Workplace Mediation Consultants</p> <p>ODR is understood to involve dispute resolution platforms and processes. Find out the differences and similarities in technology-based and technology-assisted delivery of ODR. This growing field holds much promise in international and cross-border conflict resolution and, at the same time, raises many unanswered questions. The session will be informative and participatory.</p>
	<p>12:00 The McGowan Luncheon and Presentation of the McGowan Awards of Excellence (12:30) - <i>Sponsored by Borden Ladner Gervais LLP</i></p> <p>1:00 Luncheon Keynote: The Honourable N.C. Wittmann, Chief Justice, Court of Queen's Bench of Alberta: "Judicial Dispute Resolution in the Court of Queen's Bench of Alberta"</p> <p>The Court has been conducting Judicial Dispute Resolution officially since 1996. The nature of Judicial Dispute Resolution has evolved significantly since then, but its objectives have not: to avoid the expense of a trial for the parties and to apply limited Court resources to effectively resolve disputes when requested by parties. The success rate of Judicial Dispute Resolution is hard to measure but they are undeniably popular. The Chief Justice will discuss the history, the present, and the future of Judicial Dispute Resolution in Alberta.</p>			
1:45 - 3:00	- 1 C -	- 2 C -	- 3 C -	- 4 C -
	When <i>Pash</i> Comes To Shove: Lessons From "Deflategate" (Inadequacy of Notice and Discovery Drives Vacating of Arbitration Award)	Safety Screening in Separation and Divorce Mediation: Thorough, Adequate or Negligent - How Are You Doing?	Reforming the Family Justice System	Measuring Up - What Role and Purpose Does Evaluation Play in an ADR Program?
	<p>Moderator: Norm Emblem, Partner, Dentons Canada LLP;</p> <p>Doug Hodson, QC, MacPherson Leslie & Tyerman LLP;</p> <p>Michael F. Mooney, Vice-President, Crawford Class Action Services;</p> <p>Barbara Capes, Associate, Dentons Canada LLP</p> <ul style="list-style-type: none"> - levelling the playing field - adequacy of notice - proper disclosure - fairness - due process 	<p>Joanne Munro, C.Med, Silver Lining Mediation & Consulting Services;</p> <p>Judith Lake, C.Med, BCom</p> <p>Domestic violence, mental health challenges, addictions, and high conflict individuals can pose huge challenges. This workshop looks at ethical obligations, research regarding safety screening, implementing accommodations to maximize safety, and provides a screening tool for violence and other issues.</p>	<p>Diane Shearer, Senior Manager, Legal and Legislative Initiatives, Resolution and Court Administration Services, Alberta Justice and Solicitor General</p> <p>Anthony Young, QC, Dunphy Best Blocksom LLP</p> <p>Learn about Reforming the Family Justice System initiative and its exciting approach to a complex problem. The Alberta family justice community is working collaboratively to effect system-wide change. Work centres on the premise that family justice issues are primarily social, relational, and financial containing legal elements.</p>	<p>Michael Scheidl, Manager, Dispute Resolution Alberta Municipal Affairs;</p> <p>Christine Macken, Hearing Commissioner, Alberta Energy Regulator;</p> <p>Andy Rowe, PhD Economics, Director, ARCEconomics Ltd.</p> <p>This panel will reflect on the purpose and role of evaluation of ADR in Alberta Municipal Affairs and the Alberta Energy Regulator. For comparison, Andy Rowe who designed the evaluation systems, will provide reflections from use of the approach by US federal agencies and the World Bank.</p>
	<p>3:00 Refreshment Break - <i>Sponsored by DLA Piper (Canada) LLP</i></p>			
3:15 - 4:30	- 1 D -	- 2 D -	- 3 D -	- 4 D -
	Court Intervention in Arbitral Disputes: Good, Bad or Ugly?	Peer to Peer: How do we get people to think of ADR First?	Parenting Plans: Why ADR is a better forum and a suggested approach for their development	Native Counseling Services of Alberta 45 years of Social Justice
	<p>Moderator: Hon. Clifton D. O'Brien, QC</p> <p>Bryan C. Duguid, QC, FCI Arb, Firm Chairperson, Jensen Shawa Solomon Duguid Hawkes LLP</p> <p>Janine Watson, TransCanada Energy Ltd.</p> <p>Courts intervene in arbitral disputes at various junctures. Sometimes, that assists the arbitral process. Other times, not. This session will highlight and provide views on key recent (and potential upcoming) developments in this area.</p>	<p>Facilitator: Paula Drouin, C.Med, ADR International Group Inc.</p> <p>Join this session for an engaging, interactive conversation to share your ideas, experiences and questions on this longstanding yet critical issue.</p> <p>The outcomes of this session will be reviewed and compiled for presentation at the final session of the conference; giving us all the tools to go forward and Get People to Think of ADR First!</p>	<p>Moosa Jiwaji, MBA, LL.B, C.Med</p> <p>This session will present a holistic approach that ADR practitioners can adopt when preparing Parenting Plans. It will include a discussion of the goals and the importance of focusing the parties on the needs and interests of the children. It shall also consider the dynamic nature of Parenting Plans and their specific details.</p>	<p>Colin Campbell, Native Counselling Services of Alberta</p> <p>Robyn Scott, Native Counselling Services of Alberta</p> <p>Native Counselling Services of Alberta (NCSA) is an Aboriginal organization that is focused on social justice for Aboriginal people. For 45 years, NCSA has assisted Aboriginal people gain and equitable access to the justice, children's services and corrections systems in Alberta. This presentation will include an overview of NCSA's philosophy of an interconnected worldview grounded in relationships and the connection to such programs as the Aboriginal Court Work program, Family Group Conferencing and Gladue Reports.</p>
	<p>4:30 - 5:45</p> <p>- 1 E -</p> <p>Aboriginal & Environmental Communities and Corporate Oil & Gas</p> <p>Stephanie Axmann, McCarthy Tétrault LLP;</p> <p>Wally Braul, Gowlings LLP;</p> <p>Martin Ignasiak, Osler, Hoskin & Harcourt LLP</p> <p>This panel will discuss the Alberta Energy Regulator and ADR: Challenges and Opportunities; Aboriginal Consent: An Emerging Principle and its Impacts on Industry-Aboriginal relations; the BC Environmental Appeal Board and "Hot Button" Energy Issues; and the Nexen Water Licence Decision.</p>			
	<p>- 2 E - (Grand Ballroom)</p> <p>ADRIC TALKS</p> <p><i>ADRIC Talks are modeled after the popular TED Talks format. Selected presenters will share their big ideas for the ADR sector within a period of 10 to 12 minutes each.</i></p> <ul style="list-style-type: none"> - Parenting by Text - Mike Lund, C.Med, Canada Revenue Agency - The Art & Science of Pension Mediation - Ari Kaplan, Q.Med, Koskie Minsky LLP - Building Bridges in Alberta - Anna Rose, Q.Arb, C.Med, Alberta Energy Regulator & Coreen Lawrence, C.Med, Alberta Energy Regulator - Conflict & Crisis PTSD - Steve Critchley, C.Med, Versatility Group - Take Charge of the Tough Talks - Suzanne Petryshyn, MA, C.Med, Brain Jacks Inc. 			
5:45- 7:00	<p>ADRIC Cocktail Reception</p> <p><i>Sponsored by Dentons Canada LLP</i></p>			



Session Materials will be available via Dropbox.

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Password: 2015

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8:00am - Registration & Breakfast - Sponsored by FTI Consulting

8:20am - Keynote address: **The Honourable Robert E. Wanner**, BA, MA, MBA, Q.Med, RSW, RFM, MLA Medicine Hat, Speaker of the Legislative Assembly of Alberta

8:45am - Breakout session of your choice. Choose one session from each of the four concurrent streams per time period.

8:45 - 9:45	Commercial (Mount Royal)	Mediation (Bonavista)	Workplace (Eau Claire - lower level)	Special Interest (Bow Valley - lower level)
	- 1 F -	- 2 F -	- 3 F -	- 4 F -
	Dispute Resolution Boards (DRB) in Canada	Humour as an Essential Communication Skill	Understanding the Challenges of Workplace Bullying (WPB)	Best Practices & Challenges in Interprovincial and International Mediation : The Experience of the Aga Khan Conciliation & Arbitration Board (CAB)
	<p>Gerald McEniry, PEng., M.A.Sc., M.Eng. C.Med, DRBF Representative for Canada, Senior Consultant with Revay</p> <p>John G. Davies, B.Arch., C.Arb, FCDBI</p> <p>This presentation will discuss the details concerning the formation, operation, costs, rate of success, and current use of DRBs on construction projects in Canada. Learn how DRBs assist parties in resolving differences in a proactive, 'real time' dispute resolution process during the course of infrastructure projects in Canada.</p>	<p>Derek Wilken, ZEDS Communication Consulting; Florence Lye, C.Med, RFM, IMI, PMAST Coordinator</p> <p>During this fast paced interactive session participants will learn the skill of using humour in their personal and professional communications. Used properly, these skills can be applied to reduce tension, to secure and retain clients, to enhance workplace relationships, or even used within the mediation itself. The capacity to use humour appropriately in your practice is an ability that can be learned and, once understood, will give you an added, valuable communication tool (if not irresistible charm).</p>	<p>Pat Ferris, MSW, RSW, M.Sc., Ph.D, Partner, Janus Associates Psychological Services</p> <p>Danielle Forth, MSC, RPsych, Woohoo Inc., Partner</p> <p>Identifying targets' experiences of WPB and additional challenges faced when navigating multiples systems for support. Using case examples to focus on understanding where the line is between bullying, conflict, tough management. Providing practical tools to increase happiness at work, manage stress, and motivate employees.</p>	<p>Karim Sunderji, Chairman, National CAB Canada</p> <p>Shairoze Damji, Member of the Regional CAB for the Prairies</p> <p>The Aga Khan Conciliation and Arbitration Board for Canada regularly handles interprovincial and international cases in family and commercial matters. The presentation will highlight best practices and challenges that the CAB faces when mediating amongst parties who live in different provinces or diverse countries such as the United States, United Kingdom, India and Kenya.</p>
9:45 Refreshment Break - Sponsored by McCarthy Tétrault LLP				
10:00 - 11:15	- 1 G -	- 2 G -	- 3 G -	- 4 G -
	A Multi-disciplinary Approach to Working with Business Families	The Great Med-Arb Debate: Flexibility + Finality, or A Hybrid Trap?	Developing and Implementing a Respectful Workplace Policy with Built-In Dispute Resolution to Prevent and Manage Conflict	CHOICES: Guiding Your Client to the Ideal Forum
	<p>Russel Baskin, CEC, FEA., Managing Director of IFEA</p> <p>Gregory Senda, FEA., Peterson & Purvis LLP</p> <p>Dawn Schooler, M.A., R.C.C., FEA, Director of Jericho Counselling Clinic</p> <p>A whole-system approach is essential when working with family businesses and a multi-disciplinary advising team benefits everyone involved. Broaden your perspective and expand your understanding of the family enterprise system to ensure the advice you give is compatible with the other advisors, the wishes of the family and the strategic direction of the enterprise.</p>	<p>Moderator: Elton Simoes, B.A. (Law), M.A. (Dispute Resolution), M.B.A.; David McCutcheon, LL.B., C.Arb, Michael Erdle, C.Med, C.Arb; Roy McPhail, Q.Arb, Q.Med</p> <p>Med-Arb combines well-established processes for conflict resolution into one hybrid process. It offers parties both the ability to obtain a definite resolution of a particular dispute; and the flexibility to pursue consensual settlement prior to or during binding arbitration. This panel will stimulate thinking about the Med-Arb process, its advantages and limitations; probe the questions that dispute resolution professionals should explore with their clients when Med-Arb is considered; and discuss the ethical and professional standards.</p>	<p>Chuck Smith, CHRP, Q.Med, Sr. Human Resources Advisor, Syncrude Canada Ltd.</p> <p>Andrew Butt, C.Med, TRIAD Conflict Management and Consulting.</p> <p>Many employers hope to provide employees with a positive work environment, and each employee should be expected to contribute to maintaining a positive environment. Learn where to find the tools and how to develop a document that can be used to create and maintain a respectful workplace.</p>	<p>Michelle M. Simpson, JD, C.Med, C.Arb</p> <p>This presentation will provide tools for participants for that initial complex conversation with clients about what Dispute Resolution options might be best for their situation. Actors/role-players will demonstrate various types of issues /conversations and will "freeze" in the moment to allow the audience to analyze and discuss what to say next and the impact it may have on the party.</p>
	- 1 H -	- 2H - (Grand Ballroom)		
Drafting Effective Settlement Agreements	ADRIC TALKS			
<p>Moderator: Thierry Bériault, LL.L., D.PRD, C.Med, Bériault, prévention et règlement des différends inc.; Laura Bruneau, B.A., LL.B., CMC, Principal, Bruneau Group; P. David McCutcheon, C.Arb, Dentons Canada LLP</p> <p>An interactive session with role play by counsel and the mediator/arbitrator on putting a settlement into writing. Points covered will include: A condition to performance; settlement over time – security, penalties; injunction remedies for breach; court enforcement – judgment now or later; who signs? who are the right parties?; confidentiality and disclosure; scope of releases; future considerations; relationship language; tax considerations; applicable law clauses; foreign enforcement issues...</p>	<p><i>ADRIC Talks are modeled after the popular TED Talks format.</i></p> <p><i>Selected presenters will share their big ideas for the ADR sector within a period of 10 to 12 minutes each.</i></p> <p>- Mayor Naheed Nenshi, City of Calgary (video)</p> <p>- Language in Mediation - Georg Stratmeyer</p> <p>- So Go Ahead and Say You're Sorry, but... Limits of Canadian Apology Laws - Bevin Worton, BA, LLB, LLM, Department of Justice, Government of Canada</p> <p>- Building a Safer Community, One Youth at a Time - Winston Blake, C.Med, M.A., PMAST</p> <p>- Keys to the Universe! - Tim Brodie, C.Med, PCC, CEC, MMM, RCPM</p>			
12:15	Luncheon - Sponsored by Ernst & Young LLP			
12:45 - 1:25	Luncheon Keynote: Dennis Edney , QC, Criminal and Human Rights Lawyer - "ADR and Beyond: The Rule of Law in an Age of Fear" It is an accepted fact that the world today faces grave challenges to the Rule of Law and Human Rights. Previously well-established and accepted legal principles are now being called into question, in all regions of the world, through what I would suggest are ill-conceived responses to terrorism. Many of the achievements in the legal protection of human rights are under attack...			
1:30 - 2:45	- 1 I -	- 2 I -	- 3 I -	- 4 I -
	Damages Quantification	Collaboration: Western Provincial Court Mediation Programs	Your Ombuds Office	Dennis Edney Question Period
	<p>Moderator: Rachel A. Howie, Dentons Canada LLP</p> <p>Barbara L. Morton, CA, CPA, CBV, Ernst & Young LLP</p> <p>Melissa N. Burkett, Osler, Hoskin & Harcourt LLP</p> <p>Calculation of damages in arbitration, for initial claim analysis and for ultimate submission to and argument before a Tribunal, can be a complicated process. Claimants and Respondents can vary not only in the quantum they asses for damages but in their methodology for arriving at a given figure. In this panel speakers will discuss valuation methodologies and how best to convey damages quantification to a Tribunal.</p>	<p>Moderator: Daryl Willetts, Leader of DR Development, Alberta Justice and Solicitor General; Loretta Richens, Leader, Dispute Resolution Delivery, Resolution and Court Administration Services, Alberta Justice and Solicitor General; Gina Alexander, C.Med, Asst Director, Dispute Resolution Office, Government of Saskatchewan; Patricia Elliott, Program/Policy Analyst, Family Justice Services Division, BC Ministry of Justice; Michael Williams, B.A. (Adv.), LL.B, Senior Support Determination Officer, Manitoba Child Support Recalculation Service.</p> <p>Learn of recent efforts by Western Provinces to improve collaboration and advance learning from each province's experiences as it relates to the development and delivery of court-connected ADR programs. A summary of Civil and Family court-connected ADR programs available in Manitoba, Saskatchewan, Alberta and British Columbia. Questions welcome.</p>	<p>Marjorie Munroe, C.Med., C.T.P., BAHons, Co-Director, Workplace Fairness Alberta</p> <p>Michelle Phaneuf, P.Eng C.Med, Co-Director, Workplace Fairness Alberta</p> <p>Why would an organization want or need an Ombuds office? Is it too expensive? Why bother if you are not outwardly facing to the public, like a bank? Healthy organizations rely on proactive conflict management solutions, and the Ombuds office can be an important piece of the conflict management system for organizations of all sizes.</p>	<p>Dennis Edney, QC, Criminal and Human Rights Lawyer</p> <p>Take this opportunity to ask the questions you may have after listening to Mr. Edney's keynote address.</p>
	- 1 J -	- 2 J -	- 3 J -	- 4 J -
When The Honeymoon is Over	Establishing Trust in Your Mediations	Managing Conflict in Organizations: a Cross-Country Perspective	Best Practices in ADR Training	
<p>Moderator: P. David McCutcheon, C.Arb, Dentons Canada LLP; Andrew Roman, FCIARB; Michael Erdle, C.Med, C.Arb, Practical Resolutions Inc.</p> <p>Two businesses sign a supply agreement that includes an arbitration clause. Almost immediately a large shipment is sent back as being allegedly defective, and payment is withheld. The goods are mostly not defective but the buyer's business has shrunk and it wants to avoid the purchase. The seller invokes the arbitration clause, but the buyer challenges it in court and refuses to participate in the arbitration. What can the seller do to obtain what the parties bargained for: an efficient, low cost, private dispute resolution process?</p>	<p>Robert Porter Lynch, The Warren Company LLP</p> <p>Nearly all disputes involve a breakdown in trust. While trust is a fundamental ingredient to all successful mediations, most approaches to trust are too vague and unspecific. This practical session, based on science and empirical evidence, presents: Critical Elements of Trust; Neuro-Science of Trust; Best Principles for Mediators in establishing trust; and Best Practices for rebuilding trust if the parties need to work together in the future. Every mediator should use a clear method and design for establishing a trust foundation.</p>	<p>Moderator: Jim Musgrave, QC, C.Med, Partner, Workplace Investigator, Cox & Palmer LLP;</p> <p>Andrew Butt, C.Med, TRIAD Conflict Management and Consulting; M. Scott Siemens, C.Med, Manager, Human Resources, Government of Canada; Chuck Smith, CHRP, Q.Med, Sr. Human Resources Advisor, Syncrude Canada Ltd.</p> <p>Our expert panelists bring a wealth of experience in private sector, government and unionized environments. Learn how to successfully embed ADR in the culture and policies of your organization, and the full range of appropriate early/informal and formal interventions available to the organization's conflict resolution provider.</p>	<p>Moderator: Tammy Borowiecki, B.Com, Q.Med, Q.Arb; Jennifer Schulz, B.A., LL.B., M.Phil., S.J.D; Kathryn Munn, C.Med, C.Arb, Munn Conflict Resolution Services; Anne Wallace, LL.B., C.Arb. C.Med, CTAJ, IMI Cert., Anne Wallace LPC.</p> <p>What does it take to train mediators and arbitrators? Experts discuss the characteristics and challenges of training ADR Professionals and assessing their competency to meet an agreed standard of proficiency. This session includes perspectives on the National Introductory Mediation and Arbitration Training programs.</p>	
4:05 - 4:30	- K - Final Plenary and Refreshments (Grand Ballroom) - Sponsored by McCarthy Tétrault LLP			<div><p><i>~ Notice ~</i></p><p><i>Paperless conference: you are encouraged to bring your tablet / laptop /other device to access any handouts and presentations.</i></p></div> <div>Session Materials will be available via Dropbox.</div> <div>Wireless Network: ADRIC Password: 2015</div>
	Promoting ADR: How to Get People to Think of ADR First!			
<p>Jim McCartney, LL.B., C.Arb, C.Med, McCartney ADR Inc.</p>				
4:30pm: ADRIC Conference concludes. Thank you for attending, see you next year in Toronto at the Ritz-Carlton!				



Session Materials will be available via Dropbox.

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ADRIC 2015: Big Sky; Big Ideas in ADR Registration Form

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Book your Accommodations and Flights:

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ADRIC has negotiated a block of rooms at the special rate of \$269 for October 27, 2015 - October 30, 2015. Rates available only until October 2, 2015 or until sold out, whichever comes first. Reserve via [Starwood Hotels](#) or you may coordinate your flight and stay together via Flight Centre Business: 416 593 0575 / Toll-Free 1 855 791 3576 kelly.blackwell@flightcentre.ca. Flight Centre offers their preferred pricing and further discounted rates wherever applicable.

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		Non Members	\$450.00	
		Student Rate*	\$280.00	
FRIDAY ONLY OCTOBER 30, 2015	Includes continental breakfast, lunch and refreshments	Members: ADRIC <input type="checkbox"/> CCCA <input type="checkbox"/>	\$350.00	
		Non Members	\$425.00	
		Student Rate*	\$260.00	
PRE-CONFERENCE WORKSHOP ONLY Wednesday October 28, 2015	Includes continental breakfast, lunch and refreshments	Members: ADRIC <input type="checkbox"/> CCCA <input type="checkbox"/>	\$425.00	
		Non Members	\$475.00	
		Student rate not available	N/A	
PRE-CONFERENCE Wednesday October 28 with any other conference registration	Includes continental breakfast lunch and refreshments	Members: ADRIC <input type="checkbox"/> CCCA <input type="checkbox"/>	\$395.00	
		Non Members	\$450.00	
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COCKTAIL RECEPTION ONLY October 29, 2015 5:30pm		If registering for Full Conference or Thursday only, this is included.	\$75	
MEAL PREFERENCE: <input type="checkbox"/> Regular <input type="checkbox"/> Vegetarian <input type="checkbox"/> Gluten Free <input type="checkbox"/> Non Dairy		ADD 5% GST GST Registration #125294660		
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Please note: All sessions, speakers and timing subject to change. **CANCELLATION POLICY:** If you are unable to attend, your registration is fully transferable to another person in your organization. If you must cancel, notice must be received in writing. All refund requests received on or prior to October 18, 2015 will receive a refund less a 20% administrative fee; those received on or after October 19 will receive a refund less 50%. No refunds after October 26, 2015.

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