ADRIC 2016 ADR: REFLECTIONS AND INNOVATIONS



JOIN US THURSDAY OCTOBER 13TH TO SATURDAY OCTOBER 15TH, 2016 for the ADR Institute of Canada's AGM and National Conference.

Ritz-Carlton, 181 Wellington St. W, Toronto

KEYNOTE SPEAKERS



Ann Cavoukian, Ph.D.,
Privacy and Big Data Institute,
Ryerson University, formerly
Ontario's longest serving
Information and Privacy
Commissioner



Howard Sapers,
Correctional Investigator,
Office of the Correctional
Investigator, Government
of Canada

ADRIC IS HOSTING THE

IMI GLOBAL

POUND CONFERENCE

OCTOBER 15TH

IMMEDIATELY FOLLOWING ADRIC 2016 adric.ca/global-pound-conference



SHAPING THE FUTURE OF DISPUTE RESC & IMPROVING ACCESS TO JUSTICE



ADRIC 2016 CONFERENCE AND POST-CONFERENCE EARN CPD ACCREDITATIONS FROM CANADIAN LAW SOCIETIES EARN UP TO 38 ADRIC CEE POINTS. VISIT ADRIC.CA FOR DETAILS

THURSDAY OCTOBER 13TH, 1:20PM – LUNCHEON KEYNOTE ADDRESS:

HOWARD SAPERS, CORRECTIONAL INVESTIGATOR, OFFICE OF THE CORRECTIONAL INVESTIGATOR, GOVERNMENT OF CANADA



Howard Sapers was appointed Correctional Investigator of Canada in 2004. Previously, Mr. Sapers has been the **Executive Director of** the John Howard Society of Alberta, an elected member of the Legislative Assembly of Alberta, Director of the

Centre Investment Fund and Vice Chairperson (Prairie Region) of the Parole Board Canada.

Currently, Mr. Sapers serves as a North American Region member of the International Ombudsman Institute Board of Directors and a member of the Board of Directors for the Forum of Canadian Ombudsman.

Mr. Sapers represents the community of small federal departments and agencies on the Government of Canada Small Department Audit Committee and is the Chairman of the Department of National Defence/Canadian Forces Ombudsman Advisory Committee.

Mr. Sapers is an Adjunct Professor at Simon Fraser University's School of Criminology, and has been awarded with an Honourary Doctorate of Laws from the University of Ottawa.

FRIDAY OCTOBER 14TH, 12:20PM - LUNCHEON KEYNOTE ADDRESS:

ANN CAVOUKIAN, PH.D., PRIVACY AND BIG DATA INSTITUTE, RYERSON UNIVERSITY, FORMERLY ONTARIO'S LONGEST SERVING INFORMATION AND PRIVACY COMMISSIONER

Dr. Ann Cavoukian is recognized as one of the world's leading privacy expert. She is presently the Executive Director of Ryerson University's Privacy and Big Data Institute. Appointed as the Information and Privacy Commissioner of Ontario, Canada in 1997, Dr. Cavoukian served an unprecedented three terms as Commissioner. There she created Privacy by Design, a framework that seeks to proactively embed privacy into the design of technology, infrastructure and business practices, thereby achieving the strongest protection possible. In October 2010, a Conference of International Privacy Regulators unanimously passed a Resolution recognizing Privacy by Design as an essential component of privacy protection. Since then, PbD has been translated into 38 languages.

Dr. Cavoukian's expertise has been recognized in many ways. She was: ranked among the top 25 Women of Influence; named one of the top 100 City Innovators Worldwide by UBM Future Cities; chosen as one of the 'Power 50' by Canadian

Business magazine; awarded an Honorary Doctor of Laws from the University of Guelph; she was selected for Maclean's Magazine's 'Power List' of the top 50 Canadians; and most recently, picked as one of the top 10 women in data security, compliance, and privacy you should follow on Twitter.

In her leadership of the Privacy and Big Data Institute at

Rverson University Dr. Cavoukian is dedicated to demonstrating that Privacy can and must be included, along with other considerations such as security and business interests. Her mantra of "banish zerosum" enables multiple interests to be served simultaneously.



ADRIC 2016—ADR: Reflections and Innovations - Thursday October 13th (Please note: All sessions, speakers, and timing subject to change)

Registration & Continental Breakfast

ADR Institute of Canada Annual General Meeting (all welcome to attend)

Conference Welcome: M. Scott Siemens, C.Med, B.Comm, FICB, President, ADR Institute of Canada 9:15-9:30

Opening Prayer: Garry Sault, Ojibway Elder, Mississauga New Credit Nation Remarks: Jennifer Bell, President, ADR Institute of Ontario

9:30 Breakout session of your choice. Choose one session from each of the four concurrent streams per time period.

	9:30 Breakout session of your choice. Choose one session from each of the four concurrent streams per time period.						
	International Arbitration Commercial Mediation		Family (Thursday)	Special Interest			
	- 1 A -	- 2 A -	- 3 A -	- 4 A -			
:45	Appeals, Dissents and Judicial Reviews	Complex Multi-Party Mediations	International and Cross Border Custody Disputes	Newcomers and First Generation Canadians in Large Urban Centres: The Challenge of Access to Dispute Resolution Services			
9:30-10	Chair: John Lorn McDougall, QC, FCIArb, Arbitration Place; Hon. Robert P. Armstrong, QC, Arbitration Place; Hon. William Ian Corneil Binnie, QC, Lenczner Slaght; William G. Horton, C.Arb, FCIArb, William G. Horton Commercial Arbitration	Moderator: Stephen Morrison , LL.B, C.Med, C.Arb, FCIArb, Stephen Richard Morrison ADR, Inc.; Steven Stieber , Stieber Burlack LLP; Other speakers to be confirmed	Mary Damianakis, MSW-MPA, FMC IMI Certified, Family Mediation Canada; Ernest Tannis, B.A., LL.B, C.Med, AccFM (OAFM), Tannis Professional Corporation This session introduces the Hague Convention on the civil aspects of international child abduction, exploring how mediation can assist cross-border custody disputes. The session will discuss inter-provincial, and First Nations custody disputes, also dealing with countries which are not signatories to the Hague Abduction Convention.	Moderator: Nicole Aylwin, Winkler Institute for Dispute Resolution, Canadian Forum on Civil Justice; Shalini Konanur, South Asian Legal Clinic of Ontario (SALCO); Karim Sunderji, Chairman, Aga Khan Ismaili Conciliation and Arbitration Board for Canada Newcomers and first generation Canadians encounter unique challenges in accessing dispute resolution services in large urban centres. What are some barriers they encounter and how do service providers address some of these challenges? What are some best practices and policy recommendations for the ADR and legal communities and others, if any?			
10:45	-11:15 Refreshment Break						
	-1 B -	- 2 B -	- 3 B -	- 4 B -			
0	Third Party Funding of Arbitration	Coming Soon!	What's Special about Family Business ADR?	Emotions as a Tool Rather Than an Obstacle			
11:15-12:30	Chair: John Judge, B.A., LL.B, FCIArb, Toronto Commer-						
:15-1	cial Arbitration Society (TCAS); J. Brian Casey, B.Eng, JD, LL.M, FCIArb, Bay Street Chambers; Joel Richler, FCIArb, LL.B, B.C.L., Bay Street Chambers; Tania Sulan, B.A., LL.B(Hons), Bentham IMF Capital Limited		Daryl Landau, M.A., M.Sc., Acc.FM, Common Ground; Phil Kriszenfeld, B.A., Q.Med, F.E.A., Transitions Mediation and Consulting Group Participants will hear stories of interventions, and learn the lessons they tell about the unique challenges in this domain of practice. Whether mediating, facilitating, coaching, advising or using other process skills, practi- tioners need to navigate in a multiparty system with competing family, business and individual interests. There will be interactive opportunities for sharing and inquiry.	Thierry Garby, MÉDIATION & RÉSOLUTION, France Since the 50's scientific research has unveiled the psychological mechanisms which contribute towards the forming of agreements, and mediation started to break impasses that negotiation could not resolve. Learn how these findings result in an incredibly powerful method to negotiate contracts and treaties, and resolve conflicts of all sorts. With over 30 years of experience in negotiation and mediation, the author of AGREEDI underlines the importance of dealing with and using emotions as constructive elements in conflict resolution.			
12:30 1:00-1 1:20-2	cial Arbitration Society (TCAS); J. Brian Casey, B.Eng, JD, LL.M, FCIArb, Bay Street Chambers; Joel Richler, FCIArb, LL.B, B.C.L., Bay Street Chambers; Tania Sulan, B.A., LL.B(Hons), Bentham IMF Capital Limited Luncheon sponsored by FTI Consulting The McGowan Luncheon and Presentation of the	Regional and National McGowan Awards of Excellence investigator, Office of the Correctional Investigator, Gover	Phil Kriszenfeld, B.A., Q.Med, F.E.A., Transitions Mediation and Consulting Group Participants will hear stories of interventions, and learn the lessons they tell about the unique challenges in this domain of practice. Whether mediating, facilitating, coaching, advising or using other process skills, practitioners need to navigate in a multiparty system with competing family, business and individual interests. There will be interactive opportunities for sharing and inquiry.	Since the 50's scientific research has unveiled the psychological mechanisms which contribute towards the forming of agreements, and mediation started to break impasses that negotiation could not resolve. Learn how these findings result in an incredibly powerful method to negotiate contracts and treaties, and resolve conflicts of all sorts. With over 30 years of experience in negotiation and mediation, the author of AGREED! underlines the importance of dealing with and using emotions as constructive			

	ADRIC's Arbitration Rules, Interim Measures and Effective Use of Clauses	Universal Accessibility and Mediation: What Mediators Must Know About Disability	Coming Soon!	Indigenous Issues Workshop: What Does ADR Offer to Reconciliation?			
2:15-3:45	Angus Gunn, B.A., LL.B, LL.M, FCIArb, QC, Borden Ladner Gervais LLP; Jim McCartney, LL.B, C.Arb, C.Med, McCartney ADR Inc.; Michael Erdle, LL.B, C.Med, C.Arb, Practical Resolutions Inc. Other speakers to be confirmed In this interactive session, the committee is interested in hearing members' experience with the Rules and any suggestions for their improvement or revision. They will also refresh conference attendees about the most valuable features of the Rules.			Facilitated by Robert Waldon, M.A., Q.Med, Bedford Consulting and Associates "What can we do?" and "What should we do?" to support the critical goals of reconciliation? All members are invited to participate in this very important workshop. Join ADRIC leadership from across Canada to explore these questions in a dialogue session and take part in developing answers that could lead to actions to support progress, positive change and which speak to our collective professional commitment and principles.			
3:45	3:45-4:00 Refreshment Break						

3:45-4:00	Refreshment Break

	-1 D -	- 2D - ADRIC Mediation Talks <i>(5-12 minutes each)</i>
J.	Current Expert Testimony (Hot Tubbing)	Introduction to ADRIC Talks
	Moderator: Michael Schafler, LL.B, Partner, Dentons Canada LLP; Andrew Cochran, MBA, CFA, CBV, Ernst	4:05-4:17
≺ ∣	DA (HOHS), GIAIR HIOHROH, NEAL WILLIAM, CFA, CA, CDV,	4:19-4:31
4:	FTI Consulting	4:33-4:45
		4:47-4:59
		5:01-5:13

ADRIC 2016—ADR: Reflections and Innovations - Friday October 14th (Please note: All sessions, speakers, and timing subject to change) Registration and Continental Breakfast Breakout session of your choice. Choose one session from each of the four concurrent streams per time period. **Commercial Arbitration ADR Processes** Workplace (Friday) **Special Interest** -1E-- 2 E -- 3 E --4E-**Tools for Arbitrators** Condo ADR and ODR: **Workplace Investigations: Open Space Technology Experts Discuss Reform and Future** Today's Complexity and Risk Colm Brannigan, B.A., M.A., LL.B, LL.M, C.Med, C.Arb, Colm An Interactive Session by the ADR Institute of Ontario This session will introduce you to a number of products Christine Thomlinson, B.A., LL.B. Partner, Rubin Brannigan Mediation & Arbitration Ser and services particularly useful in your arbitration Armand Conant, B.Eng., LL.B, D.E.S.S., Shibley Righton; practice. Learn new, simple-to-use technology such as We've all seen the media reports involving high profile Dean McCabe, RCM, ACCI, AIHM, Meritus Group Mgmt, Inc. recording devices, audio conferencing, payment organizations struggling with issues of harassment in Other speakers to be confirmed systems, etc., available to make your work easier and their workplace. In this session, we will consider lessons learned from recent high-profile cases. We will Significant changes have and are occurring across Canada in review recent legal developments relating to condominium law reform, as is the role of ADR in condo workplace investigations to better understand the legal disputes. How will The Condominium Authority and Tribunal standard being established. Finally, we will consider (ON), the Civil Resolution Tribunal (BC) affect practitioners? the different options available to address workplace Session panelists have been involved in the condo reform harassment allegations, including investigations, processes and will share their perspectives of the near future, will discuss the change in approach from dispute assessments, mediations, etc., and discuss the factors resolution to conflict prevention and management, the which can assist organizations in deciding which opportunities for practitioners and the role of technology dispute resolution mechanism to utilize in the and ODR. 10:00-10:30 Refreshment Break . 4 F . -1F-- 2 F -- 3 F -Mental Health Issues in the Workplace Restorative Justice Coming Soon! Coming Soon! Moderator: Suzanne Sherkin, Q.Med, B.A., Highborn Jennifer Llewellyn, B.A., M.A., LL.B, LL.M, University of Dalhousie, Schulich School of Law; Lisa Feldstein, B.A., L.L.B, Lisa Feldstein Law Office; Mike Dull, B.Sc., JD, Valent Legal Gary Furlong, C.Med, B.A., LL.M(ADR), Agree Dispute Resolution; Jessyca Greenwood, B.A. (Hons.), L.L.B, Greenwood Defence Law PC; Jared Norton, MSW, RSW, AccFM, Empowerment Practices This session hosts a panel of mediators and lawyers, all highly experienced in working with parties who have brought various mental health issues to the mediation table. Using real case studies, they'll provide information and insights into how to create balance at the table when challenging behaviour presents itself. 12:00 Luncheon 12:20-1:00 Luncheon Keynote Speaker: Ann Cavoukian, Ph.D., Executive Director, Privacy and Big Data Institute, former Information and Privacy Commissioner of Ontario - 3 G -- 4 G -Coming Soon! Coming Soon! **Ethics and the Workplace Consultant Community Mediation-A National Perspective** Rick Russell, B.A., LL.B, C.Med, C.Arb, Agree Inc.; Peter Bruer, St. Stephen's Community House Heather Swartz, BSW, MSW, C.Med, Agree Inc. Andrew Wychnenka, C.Med, Mediation Services Winnipeg Explore the ethical/professional issues that arise as the DR professional moves through various stages to assist Community Mediation services across Canada employ an institutional client to resolve its workplace hundreds of volunteers, mediating and coaching in concerns. A set of facts unfolds in time-lapse form that private disputes, strengthening relationships in families, neighbourhoods and other communities. serves to highlight the practical and conceptual dilemmas that real world practice and business Many people start in ADR on community rosters. This considerations can present to the parties and to the session will bring you up-to-date on 35 years of practice, and maybe what's happening in your own ADR consultant involved. backyard. 2:45-3:00 Refreshment Break - 1 H -- 2 H -- 3 H -**Enhancing Organisational Effectiveness** Creative Arbitration Design and The Benefits and Challenges of Joint Session Through Mindfulness and Civility **Case Management** Mediation (Without Separate Caucuses) Marvin J. Huberman, LL.M (ADR), C.Arb, Marvin J. Douglas F. Best, LL.B, Miller Thompson LLP Joy Noonan, LL.B, LL.M, C.Med, APTUS Conflict Huberman, Barrister, Mediator, Arbitrator Other speakers to be confirmed Michelle Maniago, B.A., LL.B, Borden Ladner Gervais; Other speakers to be confirmed **Closing Plenary and Coffee** Session Materials will be available via Dropbox.

Password: ADRIC2016

ADRIC Full-day Workshop, October 15, 2016, Toronto - in conjunction with ADRIC 2016: Annual National Conference.

Getting the Most Out of Arbitration A Canadian Commercial Arbitration Workshop Chaired by William G. Horton C.Arb, FCIArb

Canadian businesses are turning to arbitration with increasing frequency as a way to resolve business disputes within time frames and budgets that make business sense. All types of business disputes are being resolved in this manner and, increasingly, arbitration is seen as a way to provide customized solutions for particular types of disputes.

Commercial arbitration in Canada has many unique features that are often overlooked in programs that focus more heavily on international arbitration and arbitration institutions. The predominantly *ad hoc* nature of Canadian arbitration creates many opportunities for flexible and creative approaches to arbitration procedure. However, lawyers and arbitrators must be familiar with the available choices, trade offs and limitations in order to meet the expectation that arbitration will in fact provide more efficient and cost effective processes.

This program will focus on key elements of the commercial arbitration process in which participants will hear from and interact with leading practitioners to develop an enhanced understanding of how commercial arbitration is being practised in Canada today, and how it may be improved.



William G. Horton has arbitrated over 100 substantial commercial disputes and is ranked among the most highly recommended arbitrators in international and Canadian surveys. He has written and lectured extensively on arbitration and many of his publications are available on his website: wgharb.com

Learn from an outstanding faculty:



Edward J. Babin,
LL.M,
Babin Bessner Spry



J. Brian Casey,
FCIArb,
Bay Street
Chambers



Mary Comeau, LL.B, Norton Rose Fulbright Canada



Bryan C. Duguid, Q.C., FCIArb, Jensen Shawa Solomon Duguid Hawkes LLP



Gerald Ghikas,

Q.C., C.Arb,

Ghikas Arbitration



<u>David</u>

<u>McCutcheon,</u>

LL.B., C.Arb,

Dentons Canada LLP

Participants will be encouraged to send in questions before the program and to present those or other questions during the program. Each module will begin with a 10 to 20 minute presentation in total by one or more speakers, followed by an open discussion format guided by the topic outline.

Who Should Attend: An ideal workshop for Corporate Counsel, Retired Judges and Others Interested in the Process.

CPD ACCREDITATIONS PENDING FROM CANADIAN LAW SOCIETIES.
EARN UP TO 12 ADRIC CEE POINTS.

For more information and to register: adric2016



Getting the Most Out of Arbitration

A Canadian Commercial Arbitration Workshop

Program:

8:00am Breakfast & Registration

9:00am First Module:

The Decision to Arbitrate and

the Arbitration Clause

- The idea of arbitration. How does it differ from court litigation?
- Why arbitrate? Why not?
- Dispute resolution problems to which arbitration may be the solution
- Pre-Dispute Agreements and Post Dispute Agreements? How they differ
- Building blocks of an arbitration agreement or clause:
 - Scope
 - Commitment
 - o Reference to other ADR processes (step clauses)
 - o Law and Place
 - Ad hoc vs institutional arbitration
 - International vs non-international arbitration (aka "domestic")
 - The advisability (or not) for pre-agreed procedural rules
 - Choices regarding appeals (discussed more fully in fourth module)
 - Tribunal characteristics and selection (discussed more fully in next module)

10:30am Refreshment Break

11:00am Second Module:

Tribunal Selection and Formation

- The critical importance of the tribunal appointment process
- One or three arbitrators
- Ad hoc appointment options
- Institutional appointment options
- Qualifications specified by the agreement
- Qualifications specified by law
- Dysfunctions and pathologies
- Financial arrangements with ad hoc tribunals
- Communications with the tribunal
- Decision making dynamics within the tribunal
- Performance standards

12:30pm Buffet Lunch

1:30pm Third Module:

Arbitration Procedure

- Why following the Rules of Civil Procedure is almost always a mistake
- Common features of most "true" arbitration processes
- The key role of the tribunal with respect to setting and enforcing the rules
- The importance of the first procedural meeting
- Schedule and timeframe
- "Evidence first" arbitration
- "Documents only" arbitration
- Information and document requests
- Other forms of discovery
- Motion practice
- Hearing efficiencies and rules

3:00pm Refreshment Break

3:30pm Fourth Module:

The Award and Recourse Against It

- Requirements of an award
 - Contractually based requirements
 - Requirements based on law
 - Institutional requirements
- Correcting awards
- Appeals
 - Where there is no contractual provision relating to appeals
 - o Contractual expansion and limitation of right to appeal
 - o Dysfunctional choices in arbitration clauses
 - o Dysfunctional outcomes on appeal
 - Comparing the objectives of arbitration to the benefits of appeals
 - o Appeals within the arbitration process
- Setting aside awards
 - Grounds relating to the parties
 - o Grounds relating to the agreement to arbitrate
 - o Grounds relating to the award
 - o Grounds relating to the tribunal
 - o Grounds relating to the process

5:00pm Workshop ends



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The ADRIC Conference is Canada's largest, most prestigious and most important ADR event; every major firm and company with an interest in reaching those in the field should be associated. Learn more.

ADRIC 2016 - ADR: REFLECTIONS AND INNOVATIONS

REGISTRATION FORM

Registration links:

ADRIC Members: Member Portal, CCCA Members: Registration Link, Non-Members: Registration Link

405-234 Eglinton Ave. E., Toronto, ON M4P 1K5

Tel: 416-487-4733 / 1-877-475-4353 Fax: 416-487-4429

If registering via this form, please send to: morgan@adric.ca / Fax: 416-487-4429

Book your Accommodations and Flights:

Ritz-Carlton Hotel, 181 Wellington St W, TORONTO, ON, M5V 3G7, 416-585-2500 / 1-866-342-6974

ADRIC has negotiated a block of rooms at the special rates of \$275/night for Wednesday, October 12, 2016 to Saturday, October 15, 2016. Rates available only until September 19, 2016 or until sold out, whichever comes first. Reserve directly with the Ritz-Carlton by entering the group code "AICAICA", or call their toll-free number at 1-866-342-6974 and mention the group name "ADR INSTITUTE OF CANADA".

ADRIC will be offering a rebate of \$15/night for ADRIC members booking their reservations for ADRIC 2016 at the Ritz-Carlton hotel. A rebate claim form will be available after the ADRIC conference.

ADRIC has arranged discounts on flights within Canada: 10% discount on most fares to Toronto through Air Canada (use code TV4PFE31) and all fares through West Jet (use code: YA8D9QR). Porter Airlines is offering a 15% discount on available base fares (with the exception of the lowest class fare during a public seat sale). Please book online or through your travel agent using promo code "ADR16".

You may find it convenient to coordinate your flight and stay together via Flight Centre: 1 855 791 3576 / kelly.blackwell@flightcentre.ca

Name (as y	ou wish i	t to appear on yo	our badge)	
Title and O	rganizatio	n (as you wish it	to appear	on your badge)
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*EARLY BIRD PRICE ONLY IF REGISTRATION RECEIVED BY SEPTEMBER 4. 11:59 PM ET. NO EXCEPTIONS. **REGISTRATION CLOSES OCTOBER 10, 23:59**

			CHECK YOUR MEMBERSHIP TYPE	REGULAR	EARLY BIRD	QTY	TOTAL
	FULL TWO-DAY CONFERENCE OCTOBER 13-14, 2016	Includes breakfasts, lunches, refreshments and	ADRIC Members	\$680.00	\$610.00		
A			CCCA MEMBERS	\$550.00	\$495.00		
OCTOBER 13-14, 2016		Cocktail Reception	Non Members	\$800.00	\$720.00		
			Student Rate*	\$550.00	\$495.00		
	THURSDAY ONLY		ADRIC Members	\$400.00	\$360.00		
D		Includes breakfast, lunch, refreshments	CCCA MEMBERS	\$350.00	\$315.00		
OCTOBER 13, 2016		and Cocktail Reception	Non Members	\$475.00	\$425.00		
			Student Rate*	\$350.00	\$315.00		
			ADRIC Members	\$375.00	\$335.00		
FRIDAY ONLY		Includes breakfast, lunch and refreshments	CCCA MEMBERS	\$325.00	\$290.00		
OCTOBER 14, 2016		includes breaklast, lunch and refreshinents	Non Members	\$425.00	\$380.00		
			Student Rate*	\$325.00	\$290.00		
	POST-CONFERENCE ONLY October 15, 2016 Getting the Most Out of Arbitration: A Canadian Commercial Arbitration Workshop		Members: ADRIC & CCCA	\$450.00	\$405.00		
		Includes breakfast, lunch and refreshments	Non Members	\$500.00	\$450.00		
			Student rate not available	N/A	N/A		
POST-CONFERENCE		Includes breakfast, lunch and refreshments	Members: ADRIC & CCCA	\$430.00	\$385.00		
E October 15, 2016,			Non Members	\$475.00	\$425.00		
- if purchased with A, B or			Student rate not available	N/A	N/A		
COCKTAIL RECEPTION ONLY Thursday October 13, 2016 5:30pm		If registering for Full Conference or Thursday only, this is included.		\$75			
LUNCHEON ONLY Thursda	y October 13, 2016	If registering for Full Conference or Thursday only, this is included.		\$	50		
LUNCHEON ONLY Friday (October 14, 2016	If registering for Full Conference or Friday only, this is included.		\$	50		
MEAL PREFERENCE:					ADD 13% HST		
Regular Vegetarian Gluter		Free Non Dairy		HST Registration #125294660			
LIST OF ATTENDEES:							
1 ' ' '	Do you agree to have your name and contact information on a distribution list for conference attendees? (Those who do not provide will not have access to the list.) I Agree I Do Not Agree					Total	\$
SIMULTANEOUS INTERPRI	ETATION: Do you require	simultaneous English to French interpretation? Yes No		Notice:			

PLEASE NOTE: All sessions, speakers and timing subject to change. CANCELLATION POLICY: If you are unable to attend, your registration is fully transferable to another person in your organization. If you must cancel, notice must be received in writing. All refund requests received on or prior to October 6, 2016 will receive a refund less a 20% administrative fee; those received on or after October 7 will receive a refund less 50%. No refunds after October 11, 2016. *STUDENT RATE: Full-time studies only - must provide proof of

Nο

ATTENDANCE: Is this your first time attending an ADRIC conference? Yes

Notice:

Paperless Conference, you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.

ADRIC MEMBERSHIP BENEFITS

JOIN THE AFFILIATE IN YOUR REGION TO ACCESS THESE NATIONAL BENEFITS:

- Complimentary listing on ADR CONNECT, the central database that allows ADR users to find you
- Extremely competitive liability insurance rates (itself worth the price of membership)
- Your own Member Portal with online access to special products, marketing aids, documents and information, recorded webinars, and where you can register for events with member discounts
- Important up-to-date information including electronic delivery of the Canadian Arbitration and Mediation JOURNAL twice annually and ADR Perspectives four times annually
- Free special interest section meeting webinars and recordings via our Ontario affiliate, one to two evenings a week. Topics include: family arbitration, facilitation, workplace, insurance, construction, public conflict,

- commercial, restorative justice, estate mediation, etc.
- Member discounts on professional development opportunities including the ADRIC annual national conference
- A license to use the member logo on business cards, letterhead, website and other marketing material to signify your membership in the national professional ADR organization
- Roster calls and work opportunities available only to ADRIC members
- Notices of jobs and unique work opportunities circulated only to members
- Access to nationally and internationally recognized chartered and qualified designations (C.Med and C.Arb, Q.Med and Q.Arb)
- Discounts on products and services relevant to your practice, such as: Telephone Conferencing (only 2.5¢/minute!), as well as Webinars and Video Conferencing; "Mediate to Go!" cloud-based case management software; "Square" an alternative to cash or cheque payments for your clients; and many other affinities.



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Corporate Memberships also available.



VIEW RECORDINGS FROM OUR PREVIOUS CONFERENCES!

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ADRIC has a number of important sessions recorded from our previous Annual National Conferences available on YouTube for viewing at your convenience. Outstanding sessions on key topics by acclaimed speakers including our keynote speakers. Be sure to *visit our YouTube channel* for a sample of what to expect at ADRIC - 2016 ADR: REFLECTIONS AND INNOVATIONS.



ADR Institute of Canada Institut d'arbitrage et de médiation du Canada

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ADRIC OUTSOURCING

The ADR Institute of Canada provides government and organisations with case administration services:

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A 2016 review of the service quality of ADRIC's case administration determined that "ADRIC's Arb-Admin service is providing a good level of value for many of their clients" and 92% of respondents completely agree that "ADRIC was competent, professional, and easy to deal with throughout the process."

FOR FURTHER INFORMATION PLEASE CONTACT

Janet McKay, Executive Director, *janetmckay@adric.ca* at 416-487-4733 or 1-877-475-4353 or visit our website: http://adric.ca/services/adr-outsourcing/



Specialised Topic
Streams: Arbitration
(international sessions
October 13, domestic
sessions October 14);
Mediation and Other ADR
Processes (including
commercial topics);
Family; Workplace; and
Special Interest including
a half-day National
Community/Restorative
Justice workshop!

Canada's Premier ADR event!



Partnerships and Collaboration

ADRIC has partnered with the Canadian Corporate Counsel Association ("CCCA") and our affiliate ADR Institute of Ontario to create the most unique ADR event you will ever attend. CCCA's input and attendance is a major contribution to this year's program.

This is Canada's largest, most prestigious and most important ADR event of the year.







Venue: Ritz-Carlton Hotel, 181 Wellington St W TORONTO, ON, M5V 3G7, 416-585-2500 / 1-866-342-6974 We have a limited number of guest rooms blocked at the excellent rate of just \$275 per night! See our website for more information. www.adric.ca