

## New ADRIK Strategic and Operations Plans

FOR IMMEDIATE RELEASE

January 31, 2019

After a great deal of planning, consideration and consultation, the new ADRIK Strategic Plan 2019-2021 is complete and has been approved by the Board. We are grateful to all Federation partners and corporate members for their valued input!

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### OUR VISION:

**LEADING DISPUTE RESOLUTION IN CANADA**

**À L'AVANT-PLAN DE LA RÉOLUTION DES DIFFÉRENDS AU CANADA**

### OUR MISSION:

We are a vibrant Federation that delivers value to our members and the public by:

- Staying on the leading edge of ADR and best practices in Canada and the world
- Supporting the development of the ADR profession and professionals through information sharing, professional development initiatives, business supports and networking
- Providing standards and professional designations to ensure ethics and competence in the provision of ADR services.
- Being a Hub of information and resources to help people and organizations become aware of and learn about ADR and how it can help their families, business and organizations.
- Assisting people and organizations access the ADR professionals they need.
- Collaborating with other organizations to influence the field of ADR and its effective use in both Canada and Internationally

### OUR VALUES:

**Accountability:** We honour our commitments. We are disciplined in fulfilling our governance responsibilities.

**Collaboration:** We leverage our strength as a national federation. We seek out and build partnerships that provide mutual benefit.

**Excellence:** We are passionate about dispute resolution. We strive for excellence through professionalism. We constantly evolve and challenge our best practices to add value to those who use our services.

**Integrity:** We are ethical, honest and transparent in everything we do. We value our diversity and demonstrate respect for everyone.

**Leadership:** We seek out innovative ideas and approaches to lead ADR in Canada to build a stronger organization and ADR community.

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We have accomplished much over the past few years and are excited to implement this new ambitious plan! We will be working with Affiliates to populate our new committee structure and invite members to learn how they can become more involved in this important work.

Janet McKay, Executive Director  
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*With over 2000 member practitioners drawn from every corner of the country, ADRIC is Canada's leading professional organization for alternative dispute resolution promoting conflict resolution through arbitration, mediation and other forms of ADR. ADRIC sets a national standard for best practices and quality assurance for industry-leading arbitration and mediation rules, codes of ethics and conduct, and discipline and complaint procedures.*

*ADRIC's affiliates include ADRBC (BC), ADRIA (AB), ADRSK (SK), ADRIM (MB), ADRIO (ON), IMAQ (QC) and ADRAI (Atlantic Provinces).*