



ADR Institute of Canada

Institut d'arbitrage et de
médiation du Canada ^{TM/MC}

LEADING DISPUTE RESOLUTION IN CANADA
À L'AVANT-PLAN DE LA RÉOLUTION DES DIFFÉRENDS AU CANADA

Dispute Resolution Professionals Offering Online Video Services:

- Adjudication · Arbitration ·
- Conflict Coaching · Collaborative Law ·
- Facilitation · Mediation · Parenting Coordination ·
- Restorative Practices · Workplace Investigations ·

ADRIC recently polled its members to determine those that offer **online/distance** video mediation, arbitration and other Dispute Resolution (DR) services and has developed this list for the public and counsels' easy reference. Each professional is listed with their email address, the DR services they offer and the time/experience in online practice. Learn more about the practitioner by entering their last name into our directory: [ADR Connect](#).

We recommend you discuss the following with your DR professional as part of your selection process:

Mandatory Practices for Every Platform¹

- Discussion with all parties on the **benefits and risks of online mediation/arbitration** and the platform being used;
- Clear and unequivocal **informed consent** from all parties to proceed with the online session.
- Agreements that specifically addresses online processes and issues
- Participant letter and checklist detailing all technology and other practices and requirements
- Pre-meeting online session to test and address technical issues prior to the actual session
- Secondary contact information for all parties available to the mediator to help manage technical issues during the session
- Agreed processes for **securely sharing documents** during the session. There are numerous options from cloud locations to secure email to various screen-sharing options which should be explored and decided prior to the session;
- Agreed processes for **securely signing settlement documents** during the session;
- Adherence to **minimum security protocols for online video mediation/arbitration, etc.** applicable to the platform you choose;

Recommended Best Practices

- Establish a back-up process in the event of technology issues. This could include:
 - Conference call facilities booked and ready, if needed;
 - Secondary video meeting technology booked and ready, if needed;
 - Exchange of cellphone or other telephone numbers that allow texts and calls among participants and mediator.

¹ We are grateful to our affiliate: ADR Institute of Ontario for developing the list of mandatory and recommended practices.

| Province / Territory | First Name | Last Name / | ADRIC Professional Designations ² | Email Address | Online video mediations | Online video arbitrations | Online video med-arb | Other Services | How long have you been providing these services online? |
|----------------------|------------|-------------|--|---------------------------------|-------------------------|---------------------------|----------------------|---|---|
| AB | Wayne | Barkauskas | | wayneb@divorceinc.com | ✓ | ✓ | ✓ | Parenting coordination | More than two years |
| AB | Michael | Baron | Q.Med | michael.baron@gov.ab.ca | | | | Teleconferencing only | Teleconferencing only |
| AB | Gayle | Desmeules | Q.Med | gayle@truedialogue.ca | ✓ | | | Phone mediations | More than two years |
| AB | David | Gould | C.Med | dgouldconsulting@gmail.com | ✓ | | | Conflict Coaching | Six months or less |
| AB | Robert G. | Harvie QC | Q.Arb | rgh@hdplaw.ca | ✓ | ✓ | ✓ | | Six months or less |
| AB | Michael | Hokanson | C.Arb, C.Med | mhokanson@hmclawyers.com | ✓ | ✓ | ✓ | | More than two years |
| AB | Deborah | Howes | C.Arb, C.Med | dhowes@highclouds.ca | ✓ | ✓ | ✓ | online training and meeting chair | Two years or less |
| AB | Tina | Huizinga | Q.Arb | thuizinga@hdlaw.ca | ✓ | ✓ | ✓ | | Six months or less |
| AB | Lynn | Hutchinson | Q.Med, Q.Arb | adr_services@outlook.com | ✓ | ✓ | | coaching, counselling | More than two years |
| AB | Dereck | Jones | | dereck@jonesdivorcelaw.com | ✓ | ✓ | ✓ | | Six months or less |
| AB | Kevin | Kelly | Q.Med, Q.Arb | kevin@kpkellylaw.com | ✓ | ✓ | ✓ | | More than two years |
| AB | Margery | Knorr | | mknorr@shaw.ca | | | | Investigation services & Culture Assessments: Interviews and conferencing | More than two years |
| AB | Deanna | Koebnick | Q.Med | deanna@eponalawandmediation.com | ✓ | | | | More than two years |
| AB | Monica | Kreiner | C.Med | monica@moniyasko.ca | ✓ | | | | Two years or less |
| AB | Judith | Lake | C.Med | judith@theresolutiongroup.ca | ✓ | | | Coaching students for communication and mediation | Six months or less |
| AB | Jim | McCartney | C.Arb, C.Med | jim@mccartneyadr.com | ✓ | ✓ | ✓ | Litigation interim steps and motions decisions | One year or less |
| AB | Barbara | McNeil | C.Med, Q.Arb | bma@barbaramcneil.com | ✓ | | ✓ | Investigation | One year or less |

² Highly experienced members may be conferred the **Chartered Mediator (C.Med)**, the **Chartered Arbitrator (C.Arb)** and now, the **Chartered Mediator-Arbitrator (C.Med-Arb)** designations. These designations are known and respected across Canada and internationally. These are the most senior designations offered by the ADR Institute of Canada. Members with appropriate training and some practice experience can apply for the **Qualified Mediator (Q.Med)** and the **Qualified Arbitrator (Q.Arb)** designations, which indicate they have been judged to be practicing at an entry level.

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|----|-----------|---------------|--------------|-----------------------------------|---|---|---|--|---------------------|
| AB | Lorraine | Nordstrom | C.Med | anrp@telus.net | ✓ | | | | More than two years |
| AB | Mia | Norrie | Q.Arb | mia@norrieco.com | ✓ | ✓ | ✓ | | Six months or less |
| AB | Jim | Reiman | Q.Arb | jreiman@reimanadr.com | ✓ | ✓ | | | Six months or less |
| AB | Don | Schapira | Q.Med | don@freshstartmediation.ca | ✓ | | | Conflict Coaching | More than two years |
| AB | Cecile | Schultz | C.Med | cms2@telusplanet.net | ✓ | | | | Six months or less |
| AB | Michelle | Simpson | C.Arb, C.Med | michelle@simpsonlaw.ca | ✓ | ✓ | ✓ | Online investigations | More than two years |
| AB | Tracey | Stock | | tstock@tdstock.com | ✓ | ✓ | | | More than two years |
| AB | Ivan | Weleschuk | C.Arb | ivan@weleschuk.associates | | ✓ | | | Six months or less |
| AB | Cheryl | Yingst Bartel | | yingst.bartel@telus.net | ✓ | ✓ | ✓ | | Six months or less |
| BC | Laurie | Bailer | C.Med | lbailer@telus.net | ✓ | | | | Six months or less |
| BC | Dave | Bains | Q.Arb | Dave.Bains@Gmail.com | | ✓ | | | Six months or less |
| BC | Grace | Baker | C.Med | grace.baker@live.com | ✓ | | | Facilitated Conversations | More than two years |
| BC | Kathleen | Bellamano | C.Arb, C.Med | kat@katbellamano.com | ✓ | ✓ | ✓ | parenting coordination, coaching, training | More than two years |
| BC | Fazal | Bhimji | C.Arb, C.Med | fbhimji@dccnet.com | ✓ | ✓ | ✓ | ADR training | More than two years |
| BC | John-Paul | Boyd QC | | jpboyd@boydarbitration.ca | ✓ | ✓ | ✓ | Parenting coordination | More than two years |
| BC | Deborah | Cameron | C.Med | cameron@conflict-resolution.ca | ✓ | | | | Six months or less |
| BC | Lindsay | Foley | C.Med, Q.Arb | Lindsay.L.Foley@gmail.com | ✓ | | | | Six months or less |
| BC | Lori | Frank | Q.Med | lori@lorifrankmediation.com | ✓ | | | | More than two years |
| BC | Brian | Gibbard | C.Med, Q.Arb | bgmediate@telus.net | ✓ | | | | Six months or less |
| BC | Nick | Greer | Q.Arb, Q.Med | reception@collaborativelegal.ca | ✓ | ✓ | ✓ | 1-Day Divorce Program | More than two years |
| BC | Lisa | Hamilton | | lisa@hamiltonfabbro.com | ✓ | ✓ | ✓ | | More than two years |
| BC | Jeffrey | Hand | C.Arb, C.Med | jhand@ilslaw.ca | ✓ | ✓ | ✓ | | One year or less |
| BC | Jason | Henderson | Q.Arb | jason@phoenixdisputeresolution.ca | ✓ | ✓ | | | Six months or less |
| BC | Jenny | Ho | Q.Arb | jennycyho@gmail.com | ✓ | ✓ | | | One year or less |

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|----|--------------|----------------|--------------|-------------------------------|---|---|---|---|---------------------|
| BC | Brenda | Hooper | C.Med | brenda@brendahooper.com | ✓ | | | Conflict Management Coaching | More than two years |
| BC | Patricia S | Lane | C.Arb, C.Med | plane@patricialane.bc.ca | ✓ | ✓ | ✓ | | More than two years |
| BC | Kamaljit | Lehal | Q.Arb | kklehal@lehallaw.com | ✓ | | | | Six months or less |
| BC | Leslie E | Maerov | Q.Arb | lemaerov@maerov.com | | ✓ | | | Six months or less |
| BC | Christopher | O'Connor | C.Arb | chris@oconnoradr.com | ✓ | ✓ | ✓ | | Six months or less |
| BC | Amy | Robertson | C.Med | amy@victoriamediation.com | ✓ | | | | More than two years |
| BC | Stacey | Rose | C.Med, Q.Arb | stacey@roseadr.com | ✓ | ✓ | | | Six months or less |
| BC | Colleen E. | Selby | | cselby@macleodlaw.com | ✓ | ✓ | | | Six months or less |
| BC | Thom | Stubbs | | thom.stubbs@headwatergroup.ca | ✓ | | | | More than two years |
| BC | Paul | Taberner | C.Med | paul@cansolve.ca | ✓ | | | | Six months or less |
| BC | Mark | Tweedy | C.Med | mark@marktweedy.com | ✓ | ✓ | ✓ | | More than two years |
| BC | Christina | Vinters | C.Med | cv@modernseparations.com | ✓ | | | Telephone mediations | More than two years |
| BC | Michael | Welsh | C.Med | mwelsh@mwelshlaw.com | ✓ | ✓ | ✓ | | Two years or less |
| BC | Carol | Zukiwski | Q.Arb | czukiwski@rmrf.com | | ✓ | | | Six months or less |
| MB | David | Falk | C.Med | df@workplaceconflict.ca | ✓ | | | | Six months or less |
| MB | Laurelle | Harris | | lharris@harrislawsolutions.ca | ✓ | ✓ | ✓ | | Six months or less |
| MB | Kasia | Kieloch | Q.Arb | kkieloch@shaw.ca | ✓ | ✓ | | | Six months or less |
| MB | Sandy | Koop Harder | C.Med | skh@workplaceconflict.ca | ✓ | | | ADR training | Six months or less |
| MB | Tamara | McCaffrey | | tmccaffrey@mccaffreylaw.ca | ✓ | | | four way meetings, client meetings | Six months or less |
| MB | Nabil | Oudeh | C.Med | noudeh@ccrinternational.com | ✓ | | | Facilitation and coaching | More than two years |
| MB | Christine | Rogers | | ctrogers@mts.net | | | | Coaching (executive, management, personal, conflict), Team development sessions | Six months or less |
| MB | Dr. Jennifer | Schulz | C.Med | j.schulz@umanitoba.ca | ✓ | | | | Six months or less |
| MB | Jasmine | Schulz | | jasmine@mswpg.ca | ✓ | | | | Six months or less |
| MB | Sherri | Walsh | | swalsh@hillcounsel.com | ✓ | ✓ | ✓ | | Six months or less |
| NL | Andrew D. | Butt | C.Arb, C.Med | andrewdbutt@nl.rogers.com | ✓ | ✓ | ✓ | Conflict Coaching, Investigations | More than two years |
| NL | Tammy | Sheppard | Q.Med | tes@bellaliant.net | | | | Coaching | One year or less |
| NS | Shelley | Alward MacLeod | Q.Med | shelley@hronthego.ca | ✓ | | | Coaching and most areas of workplace investigations | More than two years |
| NS | Marion | Hill | C.Med, Q.Arb | marion.hill@hilllaw.ca | ✓ | ✓ | ✓ | | More than two years |

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|----|---|---------------|--------------|---------------------------------------|---|---|---|--|---------------------|
| NS | Nicole | MacIsaac | | nmacisaac@crcplawyers.com | ✓ | | | | Six months or less |
| NS | Peter | MacKeigan | C.Arb, C.Med | petermackeigan@eastlink.ca | ✓ | ✓ | ✓ | | Six months or less |
| NS | David | Merrigan | Q.Med, Q.Arb | david@davidmerrigan.com | ✓ | ✓ | ✓ | | One year or less |
| NS | Augustus | Richardson | C.Arb | gus@gusrichardson.com | ✓ | ✓ | ✓ | | Six months or less |
| NS | Eric | Slone | C.Arb | eric@ericslone.ca | ✓ | ✓ | | | More than two years |
| ON | <p>Members in Ontario responded to an ADRIO survey with regards to delivering dispute resolution services online. To find members in Ontario experienced, equipped and ready to conduct online video mediation, online video arbitration, and other online dispute resolution services, please click here to see their listings on the ADRIO directory.</p> | | | | | | | | |
| SK | Dave | Anderson | Q.Arb, Q.Med | andersonmediationservices@gmail.com | ✓ | ✓ | ✓ | | Two years or less |
| SK | Leslie | Belloc-Pinder | C.Arb | lbelloc-pinder@hglaw.ca | | ✓ | | | Six months or less |
| SK | John | Hewson | Q.Med | john@tcmmediation.ca | ✓ | | | | Six months or less |
| SK | Daniel | Huang | | danielhuangbc@yahoo.ca | ✓ | | | Online training and conferences | Six months or less |
| SK | James | Mitchell | C.Med, Q.Arb | jmitchell@conversationsconsulting.com | ✓ | | | Conflict Coaching & Consulting | Six months or less |
| SK | Charmaine | Panko | C.Med, Q.Arb | cpanko@commonsenselawyer.com | ✓ | ✓ | ✓ | consultations and independent legal advice | More than two years |
| SK | Dominique | Panko | Q.Med | dominique@commonsenselawyer.com | ✓ | | | | Six months or less |
| SK | Demi | Peters-Panko | Q.Med | info@themarriagemediators.com | ✓ | | | Conflict Coaching/Coaching | One year or less |
| SK | Kimberly | Visram | | kvisram@shtb-law.com | ✓ | | | | Six months or less |
| SK | Anne | Wallace | C.Arb, C.Med | anne.wallace@sasktel.net | ✓ | ✓ | ✓ | Online video Investigation interviews | One year or less |
| YK | Jason | Pedlar | | jason@med8or.com | ✓ | | | | More than two years |