



ADR Institute of Canada
Institut d'arbitrage et de
médiation du Canada ^{TM/MC}
LEADING DISPUTE RESOLUTION IN CANADA
À L'AVANT-PLAN DE LA RÉOLUTION DES DIFFÉRENDS AU CANADA

Dispute Resolution Professionals Offering Online Video Services:

- Adjudication · Arbitration ·
- Conflict Coaching · Collaborative Law ·
- Facilitation · Mediation · Parenting Coordination ·
- Restorative Practices · Workplace Investigations ·

ADRIC recently polled its members to determine those that offer **online/distance** video mediation, arbitration and other Dispute Resolution (DR) services and has developed this list for the public and counsels' easy reference. Each professional is listed with their email address, the DR services they offer and the time/experience in online practice. Learn more about the practitioner by entering their last name into our directory: [ADR Connect](#).

We recommend you discuss the following with your DR professional as part of your selection process:

Mandatory Practices for Every Platform¹

- Discussion with all parties on the **benefits and risks of online mediation/arbitration** and the platform being used;
- Clear and unequivocal **informed consent** from all parties to proceed with the online session;
- Agreements that specifically addresses online processes and issues;
- Participant letter and checklist detailing all technology and other practices and requirements;
- Pre-meeting online session to test and address technical issues prior to the actual session;
- Secondary contact information for all parties available to the mediator to help manage technical issues during the session;
- Agreed processes for **securely sharing documents** during the session. There are numerous options from cloud locations to secure email to various screen-sharing options which should be explored and decided prior to the session;
- Agreed processes for **securely signing settlement documents** during the session;
- Adherence to **minimum security protocols for online video mediation/arbitration, etc.** applicable to the platform you choose.

Recommended Best Practices

- Establish a back-up process in the event of technology issues. This could include:
 - Conference call facilities booked and ready, if needed;
 - Secondary video meeting technology booked and ready, if needed;
 - Exchange of cellphone or other telephone numbers that allow texts and calls among participants and mediator.

¹ We are grateful to our affiliate: ADR Institute of Ontario for developing the list of mandatory and recommended practices.

Province / Territory	First Name	Last Name /	ADRIC Professional Designations ²	Email Address	Online video mediations	Online video arbitrations	Online video med-arb	Other Services	How long have you been providing these services online?
AB	Wayne	Barkauskas		wayneb@divorceinc.com	✓	✓	✓	Parenting coordination	More than two years
AB	Michael	Baron	Q.Med	michael.baron@gov.ab.ca				Teleconferencing only	Teleconferencing only
AB	Gayle	Desmeules	Q.Med	gayle@truedialogue.ca	✓			Phone mediations	More than two years
AB	David	Gould	C.Med	dgouldconsulting@gmail.com	✓			Conflict Coaching	Six months or less
AB	Robert G.	Harvie QC	Q.Arb	rgh@hdplaw.ca	✓	✓	✓		Six months or less
AB	Michael	Hokanson	C.Arb, C.Med	mhokanson@hmclawyers.com	✓	✓	✓		More than two years
AB	Deborah	Howes	C.Arb, C.Med	dhowes@highclouds.ca	✓	✓	✓	online training and meeting chair	Two years or less
AB	Tina	Huizinga	Q.Arb	thuizinga@hdlaw.ca	✓	✓	✓		Six months or less
AB	Lynn	Hutchinson	Q.Med, Q.Arb	adr_services@outlook.com	✓	✓		coaching, counselling	More than two years
AB	Dereck	Jones		dereck@jonesdivorcelaw.com	✓	✓	✓		Six months or less
AB	Kevin	Kelly	Q.Med, Q.Arb	kevin@kpkellylaw.com	✓	✓	✓		More than two years
AB	Margery	Knorr		mknorr@shaw.ca				Investigation services & Culture Assessments: Interviews and conferencing	More than two years
AB	Deanna	Koebnick	Q.Med	deanna@eponalawandmediation.com	✓				More than two years
AB	Monica	Kreiner	C.Med	monica@moniyasko.ca	✓				Two years or less
AB	Judith	Lake	C.Med	judith@theresolutiongroup.ca	✓			Coaching students for communication and mediation	Six months or less
AB	Jim	McCartney	C.Arb, C.Med	jim@mccartneyadr.com	✓	✓	✓	Litigation interim steps and motions decisions	One year or less
AB	Barbara	McNeil	C.Med, Q.Arb	bma@barbaramcneil.com	✓		✓	Investigation	One year or less

² Highly experienced members may be conferred the **Chartered Mediator (C.Med)**, the **Chartered Arbitrator (C.Arb)** and now, the **Chartered Mediator-Arbitrator (C.Med-Arb)** designations. These designations are known and respected across Canada and internationally. These are the most senior designations offered by the ADR Institute of Canada. Members with appropriate training and some practice experience can apply for the **Qualified Mediator (Q.Med)** and the **Qualified Arbitrator (Q.Arb)** designations, which indicate they have been judged to be practicing at an entry level.

AB	Lorraine	Nordstrom	C.Med	anrp@telus.net	✓				More than two years
AB	Mia	Norrie	Q.Arb	mia@norrieco.com	✓	✓	✓		Six months or less
AB	Jim	Reiman	Q.Arb	jreiman@reimanadr.com	✓	✓			Six months or less
AB	Don	Schapira	Q.Med	don@freshstartmediation.ca	✓			Conflict Coaching	More than two years
AB	Cecile	Schultz	C.Med	cms2@telusplanet.net	✓				Six months or less
AB	Michelle	Simpson	C.Arb, C.Med	michelle@simpsonlaw.ca	✓	✓	✓	Online investigations	More than two years
AB	Tracey	Stock		tstock@tdstock.com	✓	✓			More than two years
AB	Ivan	Weleschuk	C.Arb	ivan@weleschuk.associates		✓			Six months or less
AB	Cheryl	Yingst Bartel		yingst.bartel@telus.net	✓	✓	✓		Six months or less
BC	Laurie	Bailer	C.Med	lbailer@telus.net	✓				Six months or less
BC	Dave	Bains	Q.Arb	Dave.Bains@Gmail.com		✓			Six months or less
BC	Grace	Baker	C.Med	grace.baker@live.com	✓			Facilitated Conversations	More than two years
BC	Kathleen	Bellamano	C.Arb, C.Med	kat@katbellamano.com	✓	✓	✓	parenting coordination, coaching, training	More than two years
BC	Fazal	Bhimji	C.Arb, C.Med	fbhimji@dccnet.com	✓	✓	✓	ADR training	More than two years
BC	John-Paul	Boyd QC		jpboyd@boydarbitration.ca	✓	✓	✓	Parenting coordination	More than two years
BC	Deborah	Cameron	C.Med	cameron@conflict-resolution.ca	✓				Six months or less
BC	Lindsay	Foley	C.Med, Q.Arb	Lindsay.L.Foley@gmail.com					Six months or less
BC	Lori	Frank	Q.Med	lori@lorifrankmediation.com	✓				More than two years
BC	Brian	Gibbard	C.Med, Q.Arb	bgmediate@telus.net	✓				Six months or less
BC	Nick	Greer	Q.Arb, Q.Med	reception@collaborativelegal.ca	✓	✓	✓	1-Day Divorce Program	More than two years
BC	Lisa	Hamilton		lisa@hamiltonfabbro.com	✓	✓	✓		More than two years
BC	Jeffrey	Hand	C.Arb, C.Med	jhand@ilslaw.ca	✓	✓	✓		One year or less
BC	Jason	Henderson	Q.Arb	jason@phoenixdisputeresolution.ca	✓	✓			Six months or less
BC	Jenny	Ho	Q.Arb	jennycyho@gmail.com	✓	✓			One year or less
BC	Brenda	Hooper	C.Med	brenda@brendahooper.com	✓			Conflict Management Coaching	More than two years

BC	Patricia S	Lane	C.Arb, C.Med	plane@patricialane.bc.ca	✓	✓	✓		More than two years
BC	Kamaljit	Lehal	Q.Arb	kklehal@lehallaw.com	✓				Six months or less
BC	Leslie E	Maerov	Q.Arb	lemaerov@maerov.com		✓			Six months or less
BC	Christopher	O'Connor	C.Arb	chris@oconnoradr.com	✓	✓	✓		Six months or less
BC	Amy	Robertson	C.Med	amy@victoriamediation.com	✓				More than two years
BC	Stacey	Rose	C.Med, Q.Arb	stacey@roseadr.com	✓	✓			Six months or less
BC	Colleen E.	Selby		cselby@macleodlaw.com	✓	✓			Six months or less
BC	Thom	Stubbs		thom.stubbs@headwatergroup.ca	✓				More than two years
BC	Paul	Taberner	C.Med	paul@cansolve.ca	✓				Six months or less
BC	Mark	Tweedy	C.Med	mark@marktweedy.com	✓	✓	✓		More than two years
BC	Christina	Vinters	C.Med	cv@modernseparations.com	✓			Telephone mediations	More than two years
BC	Michael	Welsh	C.Med	mwelsh@mwelshlaw.com	✓	✓	✓		Two years or less
BC	Carol	Zukiwski	Q.Arb	czukiwski@rmrf.com		✓			Six months or less
MB	David	Falk	C.Med	df@workplaceconflict.ca	✓				Six months or less
MB	Laurelle	Harris		lharris@harrislawolutions.ca	✓	✓	✓		Six months or less
MB	Kasia	Kieloch	Q.Arb	kkieloch@shaw.ca	✓	✓			Six months or less
MB	Sandy	Koop Harder	C.Med	skh@workplaceconflict.ca	✓			ADR training	Six months or less
MB	Tamara	McCaffrey		tmccaffrey@mccaffreylaw.ca	✓			four way meetings, client meetings	Six months or less
MB	Nabil	Oudeh	C.Med	noudeh@ccrinternational.com	✓			Facilitation and coaching	More than two years
MB	Christine	Rogers		ctrogers@mts.net				Coaching (executive, management, personal, conflict), Team development sessions	Six months or less
MB	Dr. Jennifer	Schulz	C.Med	j.schulz@umanitoba.ca	✓				Six months or less
MB	Jasmine	Schulz		jasmine@mswpg.ca	✓				Six months or less
MB	Sherri	Walsh		swalsh@hillcounsel.com	✓	✓	✓		Six months or less
NL	Andrew D.	Butt	C.Arb, C.Med	andrewdbutt@nl.rogers.com	✓	✓	✓	Conflict Coaching, Investigations	More than two years
NL	Tammy	Sheppard	Q.Med	tes@bellaliant.net				Coaching	One year or less
NS	Shelley	Alward MacLeod	Q.Med	shelley@hronthego.ca	✓			Coaching and most areas of workplace investigations	More than two years
NS	Brenda	Arseneault	C.Med	brenda_arseneault@shaw.ca	✓			Teleconference Mediations	More than two years
NS	Judy	Balombin	Q.Med	judy@jrbmediations.com	✓			Mediation, Conflict coaching, Professional coaching	Six months or less

NS	Leigh	Davis	Q.Med	ldavis@davisreiersen.com	✓	✓	✓		One year or less
NS	Marion	Hill	C.Med, Q.Arb	marion.hill@hilllaw.ca	✓	✓	✓		More than two years
NS	Nicole	MacIsaac		nmacisaac@crcplawyers.com	✓				Six months or less
NS	Peter	MacKeigan	C.Arb, C.Med	petermackeigan@eastlink.ca	✓	✓	✓		Six months or less
NS	David	Merrigan	Q.Med, Q.Arb	david@davidmerrigan.com	✓	✓	✓		One year or less
NS	Augustus	Richardson	C.Arb	gus@gusrichardson.com	✓	✓	✓		Six months or less
NS	Eric	Slone	C.Arb	eric@ericstone.ca	✓	✓			More than two years
ON	<i>Members in Ontario responded to an ADRIO survey with regards to delivering dispute resolution services online. To find members in Ontario experienced, equipped and ready to conduct online video mediation, online video arbitration, and other online dispute resolution services, please click here to see their listings on the ADRIO directory.</i>								
SK	Dave	Anderson	Q.Arb, Q.Med	andersonmediationservices@gmail.com	✓	✓	✓		Two years or less
SK	Leslie	Belloc-Pinder	C.Arb	lbelloc-pinder@hglaw.ca		✓			Six months or less
SK	John	Hewson	Q.Med	john@tcmmediation.ca	✓				Six months or less
SK	Daniel	Huang		danielhuangbc@yahoo.ca	✓			Online training and conferences	Six months or less
SK	James	Mitchell	C.Med, Q.Arb	jmitchell@conversationsconsulting.com	✓			Conflict Coaching & Consulting	Six months or less
SK	Charmaine	Panko	C.Med, Q.Arb	cpanko@commonsenselawyer.com	✓	✓	✓	consultations and independent legal advice	More than two years
SK	Dominique	Panko	Q.Med	dominique@commonsenselawyer.com	✓				Six months or less
SK	Demi	Peters-Panko	Q.Med	info@themarriagemediators.com	✓			Conflict Coaching/Coaching	One year or less
SK	Kimberly	Visram		kvisram@shtb-law.com	✓				Six months or less
SK	Anne	Wallace	C.Arb, C.Med	anne.wallace@sasktel.net	✓	✓	✓	Online video Investigation interviews	One year or less
YK	Jason	Pedlar		jason@med8or.com	✓				More than two years
QC	Jocelyn	Armstrong		jocelyn.armstrong@usherbrooke.ca	✓			Coaching (executive, management, personal, conflict), Team development sessions	One year or less
QC	Marie Josee	Beaudoin		mjbconseils.jur@gmail.com	✓				Six months or less
QC	Dominique	Bourcheix	C.Med	dbourcheix@mediationsophilex.ca	✓				More than two years
QC	Louise	Charette		louise.charette@multiaspects.com	✓				Two years or less

QC	Stefania	Chianetta		schianetta@calegal.ca		✓	✓		Six months or less
QC	Hubert	Cote		hcote@relaisexpertconseil.com	✓			Survey, Coaching and training	More than two years
QC	Sonia	de Lafontaine		soniadl@videotron.ca	✓			consultation or training services but I would like to offer mediation (other than citizen) and arbitration	Six months or less
QC	Olivier	Després	C.ArbA, C.Med	o.despres@videotron.ca	✓	✓	✓		Six months or less
QC	Bernard	Dufour		bdufour@groupemedian.ca	✓				Six months or less
QC	Christian	Gilbert		cgilbert@gsgavocats.ca	✓			Cyberjustice OPC	More than two years
QC	Michel	Houle		michel.houle@exp.com	✓				Six months or less
QC	Annie	Lebeau		annielebeau@capitalgrh.com	✓				Six months or less
QC	Gilbert	Leblanc		gilbertleblanc62@gmail.com	✓				More than two years
QC	Dominique	Lettre	C.Med	info@notairelettre.ca	✓	✓	✓		More than two years
QC	Gilles	Levesque		info@chronosrh.com	✓			facilitation, coaching	Two years or less
QC	Rielle	Lévesque		rielle@videotron.ca	✓				Six months or less
QC	Johanne	Loyer		johanne.loyer@bell.net	✓				Six months or less
QC	Yannick	Morin		yannickmorin@morindaoud.com		✓			One year or less
QC	Jean	Morissette	C.Arb, C.Med	jean@bmaa.ca	✓	✓	✓	Consultation, preparation for hearing, negotiation support, etc.	Six months or less
QC	Michel	Simard	C.Med	simard.michel@simardconseils.com	✓				More than two years
QC	Véronique	Vidal		veronique_vidal@hotmail.com	✓	✓	✓		Six months or less
QC	Yanick	Vlasak		yvlasak@lavery.ca	✓				Six months or less